

## Overview of the phone

### ① Display indicators

Signal strength/GPRS/battery level.

### ② Softkeys

Press the softkey to call up the function that is displayed as **Text** or icon on the grey fields above the key.

### ③ Call key

Dial displayed phone number or name, accepts calls. In standby mode: Display the last calls.

### ④ On/Off/End key

- Switching on/off: press and **hold**.
- During a conversation or in an application: press **briefly** to finish.
- In menus: press **briefly** to go back a level. Press and **hold** to return to standby mode.
- Keylock in standby mode, keypad closed: press **briefly** to lock keypad. Press **briefly** and **confirm** with **OK** to unlock the keypad.

### ⑤ Navi-key

In lists and menus:

- ⬆️ Scroll up and down.
- ▶️ Function call.
- ⬅️ Back a menu level.

During a call:

- ▶️ Open call menu.
- ⬆️ Adjust volume.

In standby mode:

- ⬆️ Voice command (press and **hold**), p. 6.
- ⬇️ Open Addressbook/Phonebook.
- ▶️ Open menu.
- ⬅️ GPRS info.

### ⑥ \* Press and hold

- In standby mode: switch on/off all signal tones (except alarm).
- For incoming calls: only switch off ring tones.



### ⑦ # Press and hold

In standby mode: switch key lock on/off.

### ⑧ Plug socket

For charger, headset.

The phone may only be used if the keypad is fully closed or fully opened; for optimum audio quality, however, it is recommended you open the keypad completely.

## Safety precautions

### Information for parents

Please read the operating instructions and safety precautions carefully before use.

Explain the content and the hazards associated with using the phone to your children.



Remember to comply with legal requirements and local restrictions when using the phone. For example, in aeroplanes, petrol stations, hospitals or while driving.



Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. Keep a distance of at least 20cm/9 inches between the phone and pacemaker. Whilst using the mobile phone, hold it to the ear furthest away from the pacemaker. For more information consult your doctor.



Small parts such as the SIM card, dust cap, lens ring and lens cap can be dismantled and swallowed by small children. The phone must therefore be stored out of the reach of small children.



The mains voltage specified on the power supply unit (V) must not be exceeded. Otherwise the charging device may be destroyed. The power supply must be plugged into an easily accessible AC mains power socket when charging the battery. The only way to turn off the charging device after charging the battery is to unplug it.



Do not place the phone near to electromagnetic data carriers such as credit cards and floppy disks. Information stored on them could be lost.



Only use original batteries (100% mercury-free) and -charging devices. Otherwise you risk serious damage to health and property. The battery could explode, for instance.



Tones, music and handsfree talking are reproduced through the loudspeaker. Do not hold the phone to your ear when it rings or when you have switched on the handsfree function. Otherwise you risk serious permanent damage to your hearing.



Permanent hearing loss may occur if you use ear- or headphones at high volume. You can adapt over time to a higher volume, which may sound normal but can be damaging to your hearing. Set your volume to a safe level. If you experience ringing in your ears, reduce the volume or discontinue use of your system.



You may only open the phone to replace the battery (100 % mercury-free) or SIM card. You must not open the battery under any circumstances. All other changes to this device are strictly prohibited and will invalidate the guarantee.



The phone may cause interference in the vicinity of TV sets, radios and PCs.



Use only original accessories. This will avoid potential risks to health or property and ensure compliance with all relevant regulations.

Improper use will invalidate the guarantee! These safety instructions also apply to original accessories.

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\* A 5 B 0 0 0 7 5 8 4 6 1 7 2 \*

# Getting started

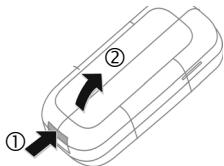
## Using the SIM card/battery

Your phone's display is delivered with a protective film. **Remove this film before getting started.** The service provider supplies you with a SIM card on which all the important data for your account is stored. If the SIM card is credit card-sized, snap out the smaller segment and trim any rough edges.

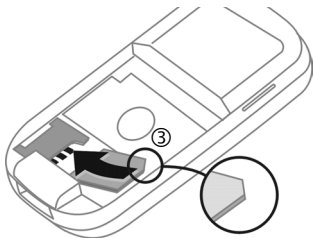
Always switch off phone before removing the battery!

Only 3V and 1.8V SIM cards are supported. Please contact your service provider if you have an older card.

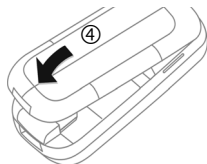
### Release and open battery cover



### Insert SIM card

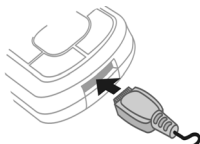



### Close battery cover



## Charge battery

The battery is not fully charged when delivered. Plug charger cable into the bottom of the phone, plug power supply unit into a mains power socket and charge for at least **two hours**. The power supply unit heats up when used for long periods. This is normal and not dangerous.



When charging is in progress  is displayed.

### Charging time

An empty battery is fully charged after about 2 hours. Charging is only possible within a temperature range of +5 °C to +40 °C. If the temperature rises/falls 5 °C above/below this, the charge symbol flashes a warning. The mains voltage specified on the power supply unit must not be exceeded (Operating time, p. 12).

Charge level display during operation (empty - full): 

A beep sounds when the battery is nearly empty. The charge level of the battery is only displayed correctly after an uninterrupted charging/discharging cycle. You should therefore **not remove the battery unnecessarily** and where possible **not terminate the charging process early**.

# Open/close slider

## Opening the slider

- Illumination on.
- Keypad unlocked.
- The call is accepted.
- Alarm sound off (appointment, alarm).

## Closing the slider

- Back to standby mode.
- Illumination off.
- Keypad locked (if set).
- The call is ended.
- The call is rejected.
- Alarm sound off (appointment, alarm).

# Security

**Menu** →  → Security  
→ Select function.

The phone and SIM card are protected against misuse by several security codes.

**Keep these confidential numbers in a safe place where you can access them again if required.**

## Codes

### PIN control

You can stop the PIN prompt being activated when the phone is switched on, but you then risk unauthorised use of the phone.

Press **Change**. Enter PIN and confirm with **OK**.

### Change PIN

You can change the PIN to any 4- to 8-digit number you find easier to remember.

### Change PIN2

(Display only if PIN2 is available).

Proceed as with Change PIN.

## Chg.phonecode

You define the phone code (4-8 digits) when you call up a protected function for the first time. It is then valid for all phone-code protected functions.


## Clear SIM card barring

If the PIN is entered incorrectly three times, the SIM card is barred. Enter the PUK (MASTER PIN), provided by your service provider with the SIM card, according to instructions. If the PUK (MASTER PIN) has been lost, please contact your service provider.

## Preventing accidental activation

Even if PIN control is deactivated confirmation is required to switch on the phone.


This prevents the phone from being switched on accidentally, e. g. when carried in a pocket or whilst you are on an aircraft.

Press and **hold** the On/Off/End key  and confirm with **OK**. The phone switches on.


# Calling

## Dialling with number keys

The phone must be switched on (standby mode) and the slider must be fully open. Dial number (always with area code, if necessary with international dialling code). To dial international dialling code press and **hold 0** until a "+" is displayed. Press **+List** and select country.

To dial press the Call key .

## Accept call

An incoming call will interrupt any other use of the phone. Press **Answer** or  or open slider **fully**.

**Please make sure you have accepted the call before holding the phone to your ear. This will avoid damage to your hearing from loud ring tones!**

## Handsfree

You can put the phone aside during a call. You can then hear the caller via the loudspeaker.

Activate handsfree function with **Handsfr.** and switch on with **Yes.**

Adjust the volume with . Pressing **Handsfr.** switches off "handsfree talking".

## Swapping between 2 calls

Make a new connection during a call with **menu** → **Hold** → (dial a new phone number). With **menu** → **Swap** you can swap back and forth between both calls.

If you are called during a phone call and you can hear the "call waiting tone", you can accept the waiting call with **Swap**, putting the current call on hold to do so.

Swap back and forth between the calls see above or end the current call with and accept the new call with **Answer**.

## Direct call

If this is active, only **one** number can be dialled.

**Menu** → → **Security** → **Direct call**

Press and enter phone code. The phone code (4- to 8-digits) is set by you and entered at the first security setting. **Please note this code down** (see also p. 4)! Confirm code input with **OK**. To dial, press and **hold** the right softkey.

To switch direct call off, press and **hold #**. Enter phone code and confirm with **OK**. Press **Change** and Confirm Off with **OK**.

## Text entry

### Text entry without T9

Press number key repeatedly until the required letter appears. After a brief interval the cursor will advance. Example:

2 Press **once briefly** to type the letter **a**, twice to type **b**, etc. Press and **hold** to write the number.

Ä, ä, 1-9 Umlauts and numbers are displayed after the relevant letters.

**Clear** Press **briefly** to delete the letter before the cursor, press and **hold** to erase the whole word.

/ Move the cursor (forwards/back).

# Press **briefly**: Swap between abc, Abc, T9abc, T9Abc, T9ABC, 123. Status shown in top line of display.

Press and **hold**: All input variants are displayed.

\* Press **briefly**: Special characters are shown.

Press and **hold**: Open input menu.

0 Press **once/repeatedly**:  
.,?!' " 0 - () @ / ! : \_  
Press and **hold**: Writes **0**.

1 Writes blank.  
Press **twice** = jumps a line.

## Input menu

Press and **hold\*** with text input. The input menu is displayed:

**Text format** (SMS only), **Input language**, **Mark text**, **Copy/Add**

## Text entry with T9

T9 deduces the correct word from the individual key entries by making comparisons with an extensive dictionary. Write a word and finish it without looking at the display. Simply press the keys where the relevant letter is located once. If several options are found in the dictionary the most probably is displayed first. For further options please press the right softkey.

T9® Text Input is licensed under one or more of the following: U.S. Pat. Nos. 5,187,480, 5,818,437, 5,945,928, 5,953,541, 6,011,554, 6,286,064, 6,307,548, 6,307,549, 6,636,162 and 6,646,573; Australian Pat. Nos. 727539, 746674, and 747901; Canadian Pat. Nos. 1,331,057, 2,302,595 and 2,227,904; Japan Pat. No. 3532780, 3492981; United Kingdom Pat. No. 2238414B; Hong Kong Standard Pat. No. HK1010924; Republic of Singapore Pat. No. 51383, 66959, and 71979; European Pat. Nos. 0 842 463 (96927260.8), 1 010 057 (98903671.0), 1 018 069 (98950708.2); Republic of Korea Pat. Nos. KR201211B1 and KR226206B1. People's Republic of China Pat. Application Nos. 98802801.8, 98809472.X and 96196739.0; Mexico Pat. No. 208141; Russian Federation Pat. No. 2206118; and additional patents are pending worldwide.

## Addressbook

The Addressbook can store up to 500 entries that are managed in the phone memory.


### <New entry>

If the Addressbook has been selected as standard:


Open Addressbook (in standby mode)

 →  →  (enter first and/or last name) → Select entry field  
→ Make further entries → .

### Group

Entries can be organized by groups. Select with .



### Picture

Press . Assign a picture to an Addressbook entry.





### Birth day

After entering the date of birth, the "reminder box" can be activated. You can now enter the time for the reminder.

### All fields

Press . Show all input fields if the display was previously reduced (, Field setup).

## Change entry





 → Select entry →  →   
→ Make changes → .

## Voice dialling

Dial numbers by voice command.


### Record

Open Addressbook (in standby mode).

 → Select entry (first letter and/or scroll) →  → Voice dialling  
→ (Select phone numbers if there are more than one →  → .

A short signal sounds. Now speak the name. After a second beep and message in the display, **repeat** the name. A beep now confirms the recording, which is saved automatically.

### Apply voice dialling

Press and hold  (in standby mode). Now speak the name. The number is dialled.

## SMS

You can transmit and receive very long messages (up to 760 characters) on your phone. They are automatically composed of several "normal" SMS messages (note higher charges).

Additionally you can insert pictures and sounds in an SMS.

 →  → New SMS

## MMS



The **Multimedia Messaging Service** enables you to send texts, pictures (also photos) and sounds in a combined message to another mobile phone or to an e-mail address. All elements of an MMS message are merged to form a "slide show".

## Writing/sending MMS messages

An MMS consists of the address header and the content.

 →  → New MMS

### Input fields:

**To:** / Phone number / e-mail address of recipient(s).

**Subject:** Enter MMS heading (up to 40 characters).

**Picture:** . The picture list is opened for selection.

**Text:** . Write text with the help of T9.

**Sound:** . Select a melody or record a new melody (see below).

### Slide duration

Enter length of display for individual pages (minimum 0.1 seconds).

### New recording

The phone records via its microphone. Press in the **Sound:** field when completing the input fields. Select **Record new**. Press . The current recording duration and available time remaining are displayed. To end recording press .

Press to replay recording. Press . Rename recording: → Scroll to Rename → → Confirm with .

### Attach extra pages

→ New slide

### Attach business card

→ Extras → Scroll to Business card → .

### Attach appointment

→ Extras → Scroll to Appointments → .

### Send MMS

→ Send

### Receive/read MMS

An arrival of a new MMS/notification of an MMS is announced on display with / . Press the left softkey to read the MMS or notification.

Depending on the setting, the

- complete MMS is received
- or the notification is opened. Press to receive the complete MMS, with automatic presentation of the MMS. Cancel using any key.
- Open attachments using and **Attachments**.
- Open images and tones using and **Content**.

## Ring tones

→ → Select function.

You can set the ring tone separately for call types/functions. You can also set a tone separately for any number key, \* and #. Function keys can't be customized or assigned with key tones. Download new ringtones from the internet via **Download new**.

## Surf & fun

### Internet






→ → Select function.

Get the latest information from the Internet that is specifically adapted to the display options of your phone. In addition, you can download games and applications to your phone. Internet access may require registration with the service provider.

### End connection

Press and **hold** to close the browser. After GPRS/CSD lingertime (WAP param) the connection will also be ended.

## Additional information

-  Browser menu.
-  Offline.
-  Online.
-  GPRS Online.
-  No network.
- \* Select special characters, such as @, ~, \.
- 0 Press repeatedly for:  
., ? ! ' " 0 - ( ) @ / : \_

## Profiles

**Menu** →  → Internet → Profiles

### Activate profile

You can change the current profile each time you access the Internet. For this, select profile, then **Select**. The current profile is selected.

## Games & more

Applications and games can be found at [wap.siemens.com](http://wap.siemens.com) or on the Internet at [www.siemens.com/al21](http://www.siemens.com/al21)

## Additional information

You can use the browser to download applications (e.g. ringtones, games, pictures, animations) from the Internet.

BenQ Mobile excludes all warranty and liability claims in respect of or in connection with any applications subsequently installed by the customer and any software not included in the original delivery package. This also applies to functions enabled subsequently at the customer's instigation.

The purchaser bears sole risk for the loss of, damage to, and any defects arising in, this device or the applications and for any direct damage or consequential damage of whatever nature resulting from the use of this application. For technical reasons, such applications and subsequent enabling of certain functions are lost in the event of the device being replaced/re-supplied and may be lost if it is repaired. In such cases, the buyer is required to download or enable the application again. Please ensure that your phone has Digital Rights Management (DRM) so that downloaded applications are protected from unauthorised reproduction. These applications are then exclusively intended for your phone and cannot be transferred from this even to create a backup. BenQ Mobile offers no warranty or guarantee nor does it accept any liability for the customer's ability to download or enable applications again or to do so free of charge.

We recommend that you carry out a backup from time to time of the applications on your Windows® PC using the BenQ "Mobile Phone Manager" Software (to download from the Internet: [www.siemens.com/al21](http://www.siemens.com/al21))

## Organizer

**Menu** →  → Select function.

### Alarm clock

The alarm will ring at the time set by you, even when the phone is switched off.



## Setting

Set the time for the alarm call (hh:mm).

Confirm with **OK**.

Press **On/off** to activate/deactivate the alarm.

## Calendar

You can enter appointments in the calendar. Time and date must be set for the calendar to work correctly.

Page between days with . Press briefly to page between weeks, press and **hold** to page between months. Calendar days in bold face indicate appointments on this day.

## Agenda

Press **Agenda** to call up from the monthly overview. Appointments for each individual day are shown in the agenda in chronological order.

## Appointments

**Menu** → → Appointments

All appointment entries are displayed in chronological order.

### Enter new appointment

Press .

Select the **Type** of your appointment. Add **Description**, **Date** and **Time**.

### Alarm:

Activate alarm with **ON** → (enter start time of the alarm **before** the appointment) → **Change** (select Minute, Hours, Days).

### Reoccurrence:

Select a timeframe for repeating the appointment: **No**, **Daily**, **Weekly**, **Monthly**, **Annual**.

Enter a parameter for repeating: **Forever**, **Until**, **Occurrences** (number).

If **Weekly** is selected, certain weekdays can be highlighted.

### Alarm

When the set date and time are reached there is an audible and a visual alarm.

Alarm types: **Memo**, **Meeting**, **Call**, **Birthday** and **Anniversary**

Press **Pause**. The alarm stops for 5 minutes. Press **Off** to stop the alarm.

## Notes

**Menu** → → Notes

T9 support (p. 5) makes writing short notes such as shopping lists easier.

## Missed alarms

**Menu** → → Missed alarms

Events with an alarm to which you have not reacted are listed for reading.

## Time zones

**Menu** → → Time zones

Set the time zone for your area.

## Calendar setup

**Menu** → → Calendar setup

### Begin of week

You can set which weekday is listed first on the left in the monthly and weekly overviews.

## Customer Care

We offer fast, individual advice! You have several options:

Our online support on the Internet:

**[www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare)**

We can be reached any time, any place. You are given 24 hour support on all aspects of our products. Here you will find an interactive fault-finding system, a compilation of the most frequently asked questions and answers, plus user guides and current software updates to download.

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press **\*#06#**), the software version (to display, press **\*#06#**, then **Info**) and if available, your Service customer number.

You can also get personal advice about our range of products on our Premium Hotline:

**United Kingdom ..... 0906 9597500**  
(0.75 £ per minute)

Qualified employees are waiting to offer you expert information about our products and installation.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

If repair work is necessary, please contact one of our service centres:

Abu Dhabi .....	0 26 42 38 00
Argentina .....	0 81 02 22 66 24
Australia .....	13 00 66 53 66
Austria .....	05 17 07 50 04
Bahrain .....	40 42 34
Bangladesh .....	0 17 52 74 47
Belgium .....	0 78 15 22 21
Bolivia .....	0 21 21 41 14
Bosnia Herzegovina .....	0 33 27 66 49
Brunei .....	02 43 08 01
Bulgaria .....	02 73 94 88
Cambodia .....	12 80 05 00
Canada .....	1 88 87 77 02 11
Chile .....	8 00 53 06 62
China .....	40 08 88 56 56
Colombia .....	01 80 07 00 66 24
Croatia .....	0 16 10 53 81
Czech Republic .....	2 33 03 27 27
Denmark .....	35 25 65 29
Dubai .....	0 43 96 64 33
Ecuador .....	18 00 10 10 00
Egypt .....	0 23 33 41 11
Estonia .....	6 30 47 97
Finland .....	09 22 94 37 00
France .....	01 56 38 42 00
Germany .....	0 90 01 00 77 00
Greece .....	80 11 11 11 16
Hong Kong .....	28 61 11 18
Hungary .....	06 14 71 24 44
Iceland .....	5 20 30 00
India .....	22 24 98 70 00 Ext: 70 40
Indonesia .....	0 21 46 82 60 81
Ireland .....	18 50 77 72 77
Italy .....	02 24 36 44 00
Ivory Coast .....	05 02 02 59
Jordan .....	0 64 39 86 42
Kenya .....	2 72 37 17
Kuwait .....	2 45 41 78

Latvia .....	7 50 11 18
Lebanon .....	01 44 30 43
Libya .....	02 13 50 28 82
Lithuania .....	8 70 07 07 00
Luxembourg .....	43 84 33 99
Macedonia .....	0 23 13 18 48
Malaysia .....	+ 6 03 77 12 43 04
Malta .....	+ 35 32 14 94 06 32
Mauritius .....	2 11 62 13
Mexico .....	01 80 07 11 00 03
Morocco .....	22 66 92 09
Netherlands .....	0 90 03 33 31 00
New Zealand .....	08 00 27 43 63
Nigeria .....	0 14 50 05 00
Norway .....	22 70 84 00
Oman .....	79 10 12
Pakistan .....	02 15 66 22 00
Paraguay .....	8 00 10 20 04
Peru .....	0 80 05 24 00
Philippines .....	0 27 57 11 18
Poland .....	08 01 30 00 30
Portugal .....	8 08 20 15 21
Qatar .....	04 32 20 10
Romania .....	02 12 09 99 66
Russia .....	8 80 02 00 10 10
Saudi Arabia .....	0 22 26 00 43
Serbia .....	01 13 07 00 80
Singapore .....	62 27 11 18
Slovak Republic .....	02 59 68 22 66
Slovenia .....	0 14 74 63 36
South Africa .....	08 60 10 11 57
Spain .....	9 02 11 50 61
Sweden .....	0 87 50 99 11
Switzerland .....	08 48 21 20 00
Taiwan .....	02 23 96 10 06
Thailand .....	0 27 22 11 18
Tunisia .....	71 86 19 02
Turkey .....	0 21 64 59 98 98
Ukraine .....	8 80 05 01 00 00
United Arab Emirates .....	0 43 66 03 86
United Kingdom .....	0 87 05 33 44 11
Uruguay .....	00 04 05 46 62
USA .....	1 88 87 77 02 11
Venezuela .....	0 80 01 00 56 66
Vietnam .....	84 89 20 24 64
Zimbabwe .....	04 36 94 24

# Care and maintenance

Your phone has been designed and manufactured to the highest of standards and should be treated with great care. The suggestions below will help you to enjoy your phone for many years.

- Protect your phone from moisture and humidity. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits. Nevertheless, should your phone become wet, disconnect it immediately from the power supply to avoid electric shock. Do not place your phone (even to dry it) on/in a source of heat such as a microwave oven, oven or radiator. The phone may become overheated and possibly explode.
- Do not use or store the phone in dusty, dirty areas. Its moving parts may be damaged and the casing may become deformed and discoloured.
- Do not store your phone in hot environments (e.g. vehicle instrument panel in the summer). High temperatures can shorten the life of electronic devices, damage batteries and warp or melt certain plastics.
- Do not store your phone in cold environments. When the phone warms up again (to its normal ambient temperature), moisture can form inside the phone, which may damage electronic circuit boards.
- Do not drop, knock or shake your phone. Rough handling can damage internal circuit boards!
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone!

The suggestions given above apply equally to your phone, battery, charger and all accessories. If any of these parts is not working properly, obtain fast and reliable help at our service centres.

## Battery quality statement

The capacity of your mobile phone battery will reduce each time it is charged/emptied. Storage at too high or low temperatures will also result in a gradual capacity loss. As a result the operating time of your mobile phone may be considerably reduced, even after a full recharge of the battery.

Regardless of this, the battery has been designed and manufactured so that it can be recharged and used for six months after the purchase of you mobile phone. After six months, if the battery is clearly suf-

fering from loss of performance, we recommend that you replace it. Please buy only original batteries.

## Display quality declaration

For technological reasons, a few small dots with different colours may appear in the display in exceptional cases.

Just remember that the appearance of brighter or darker dots generally does not mean that a fault has occurred.

## Product data

### Declaration of conformity

BenQ Mobile hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE). The relevant declaration of conformity (DoC) has been signed. Please call the company hotline if you require a copy of the original:

[www.BenQMobile.com/conformity](http://www.BenQMobile.com/conformity)

CE 0682

### Technical data

GSM class:	4 (2 watt)
Frequency range:	880-960 MHz
GSM class:	1 (1 watt)
Frequency range:	1710-1880 MHz
GSM class:	1 (1 watt)
Frequency range:	1850-1990 MHz
Weight phone:	77.7 g
Size:	86.8 x 45.8 x 19.2 mm (66.2 ccm)
Li-ion battery:	600 mAh
Operating temperature:	-10 °C... +55 °C
SIM card:	3.0 V or 1.8 V

### Phone ID

You will need the following details if you lose your phone or SIM card:

the number of the SIM card (on the card):  
.....

15-digit serial number of the phone  
(under the battery):  
.....

the customer service number of the service  
provider:  
.....

### Lost phone

If you lose your phone or SIM card contact your service provider immediately to prevent misuse.

## Operating time

The operating time depends upon usage. Extreme temperatures considerably reduce the phone's standby time. You should therefore avoid the leaving the phone in the sun or on a radiator.

Talk time: Up to 300 minutes.

Standby time: Up to 220 hours.

## SAR

### European Union (RTTE) and international (ICNIRP)

INFORMATION ON RF EXPOSURE / SPECIFIC ABSORPTION RATE (SAR)

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and was adopted into the European Standard EN 50360 and into

other national standards. The CE mark demonstrates that the EU requirements are met.

The highest SAR value for this device when tested at the ear was **0.50 W/kg**<sup>1</sup>. As mobile devices offer a range of functions, they can be used in positions other than the head, such as directly on the body. In this case, the limits are met too.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you nevertheless want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body.

Additional Information can be found on the websites of the World Health Organization ([www.who.int/emf](http://www.who.int/emf)) or BenQ Mobile ([www.BenQMobile.com](http://www.BenQMobile.com)).

## Guarantee certificate (UK)

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, BenQ Mobile shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casings, small parts on casings, protective coverings where included in the scope of delivery), this warranty shall be valid for six months from the date of purchase.

- 1 The tests are carried out in accordance with international guidelines for testing.

- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to BenQ Mobile shall vest in BenQ Mobile.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by BenQ Mobile UK Ltd., Carmelite 50, Victoria, Embankment, London, EC4Y 0DX, U.K.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, BenQ Mobile reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact our online support on the Internet [www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare) or the telephone service. The relevant number is to be found in the accompanying user guide.

## Guarantee certificate (IRL)

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, BenQ Mobile shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casings, small parts on casings, protective coverings where included in the scope of delivery), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals.
- In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by BenQ Mobile.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
  - Devices fitted with accessories not authorised by BenQ Mobile
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarant-

tee must be submitted within two months of the Guarantee default becoming evident.

- Ownership of devices or components replaced by and returned to BenQ Mobile shall vest in BenQ Mobile.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by BenQ Mobile UK, Branch Ireland, 1st Floor, Riverview House, 21–23 City Quay, Dublin– The Republic of Ireland.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, BenQ Mobile reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact our online support on the Internet [www.BenQMobile.com/customercare](http://www.BenQMobile.com/customercare) or the telephone service. The relevant number is to be found in the accompanying user guide.

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13. **MISCELLANEOUS.** This Agreement represents the entire agreement between You and BenQ relating to the Licensed Software and (i) supersedes all prior or contemporaneous oral or written communications, proposals, and representations with respect to its subject matter; and (ii) prevails over any conflicting or additional terms of any acknowledgement or similar communication between the parties during the term of this License. Notwithstanding the foregoing, some products of BenQ may require You to agree to additional terms through an on-line "click-wrap" license, and such terms shall supplement this Agreement. If any provision of this Agreement is held invalid, all other provisions shall remain valid unless such validity would frustrate the purpose of this Agreement, and this Agreement shall be enforced to the full extent allowable under applicable law. No modification to this Agreement is binding, unless in writing and signed by a duly authorized representative of each party. This Agreement shall

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## Disposal



All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.