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# Kodak EasyShare printer dock plus



## User's Guide

[www.kodak.com](http://www.kodak.com)

For interactive tutorials, [www.kodak.com/go/howto](http://www.kodak.com/go/howto)



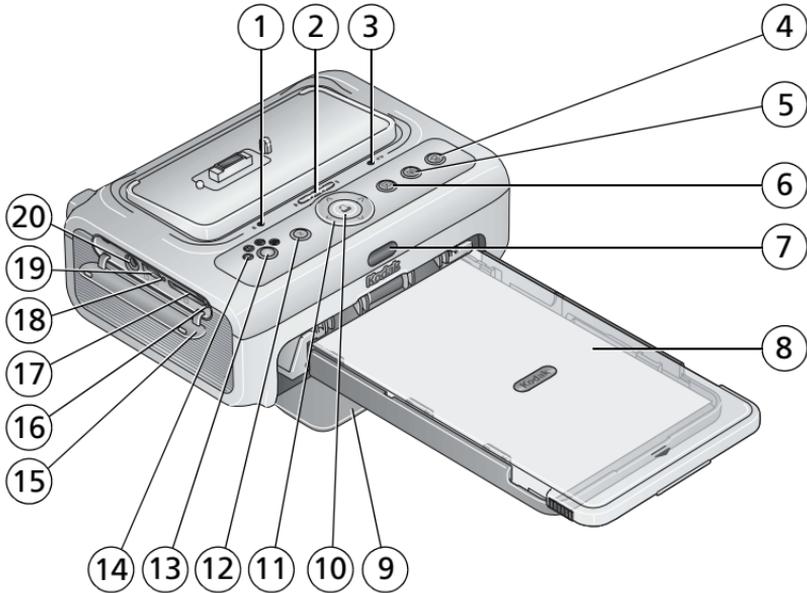
Eastman Kodak Company  
343 State Street  
Rochester, New York 14650  
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All screen images are simulated.

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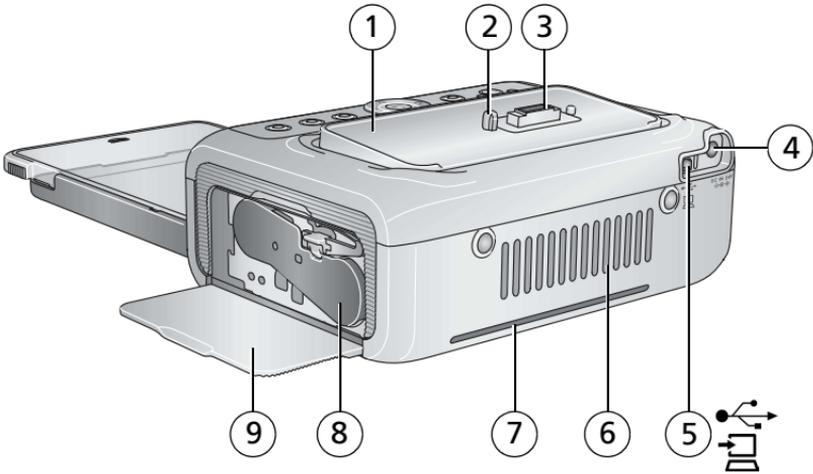
P/N 4J1218

## Front/top/side view



- |  |  |
|--|--|
| 1 Paper light                                 | 12 Cancel button        |
| 2 Battery charging lights/<br>Refresh button  | 13 Picture Size button   |
| 3 Color Cartridge light                       | 14 Picture Size lights  |
| 4 Transfer button/light                      | 15 Accessory door  |
| 5 Slide Show button/light                   | 16 SD/MMC card slot light  |
| 6 Auto-Enhance button/light                 | 17 SD/MMC card slot  |
| 7 IR sensor (for optional remote<br>or infrared device)  | 18 USB device connector light  |
| 8 Paper tray   | 19 USB device connector (for optional Kodak<br>card reader or PictBridge compatible device)              |
| 9 Paper tray door  | 20 Audio/Video (A/V) out connector<br>(for television viewing)   |
| 10 Print button/light                       |  |
| 11 4-way control                            |  |

## Back/top/side view



- |   |   |   |                                      |
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| 2 | Locator pin for camera                          | 7 | Slot for paper path                  |
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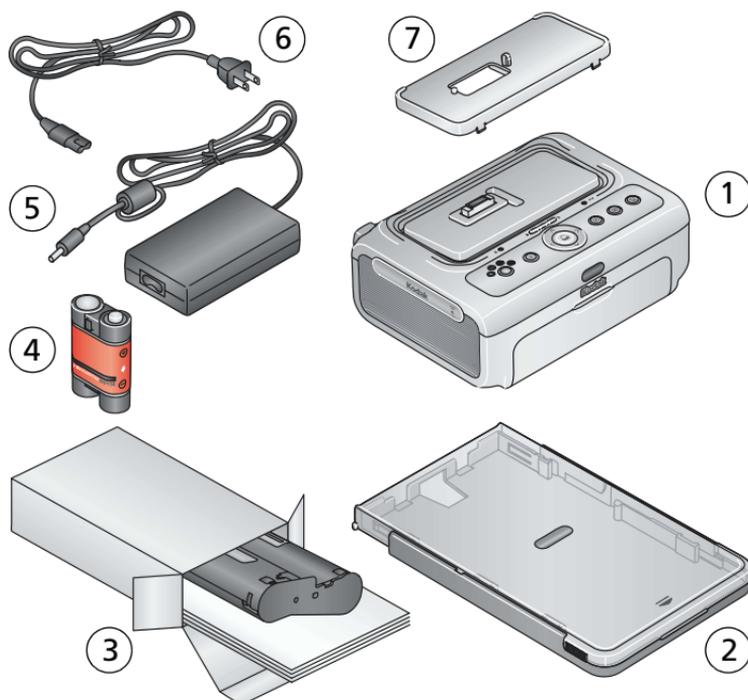
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# 1 Getting started

## Package contents



- |   |   |
|---|---|
| 1 Printer dock  | 5 AC power adapter                        |
| 2 Paper tray  | 6 AC power cord                           |
| 3 Kodak color cartridge & photo paper kit / PH-10 (10-pack) | 7 Universal camera insert (pre-installed) |
| 4 Kodak EasyShare Ni-MH rechargeable battery pack*          |   |

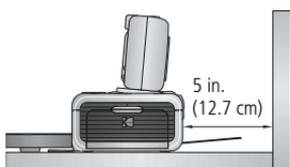
**Not shown:** Welcome Kit, consisting of User's Guide (may be provided on CD), Start Here! guide, Kodak EasyShare software CD. Contents may change without notice.

\*Your camera may use a different battery type (see [page 7](#)).

Purchase additional accessories for the Kodak EasyShare printer dock plus at a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

## Finding a location for your printer dock plus

- Place the printer dock on a flat, clean, dust-free surface, in a dry location, and out of direct sunlight.



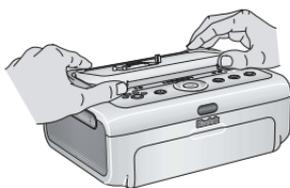
- Allow at least 5 in. (12.7 cm) clearance from the back of the printer dock for paper travel.
  - For proper ventilation, make sure the top and back of the printer dock are not blocked.
- When connecting power or USB cables, keep the cables clear of the paper path to the front and rear of the printer dock.
  - Avoid areas where ventilation ducts, open doors, or frequent passersby might expose the printer dock and paper to high levels of dust and debris. Airborne dirt particles can affect picture quality.
  - Allow enough space on all sides of the printer dock to let you connect and disconnect cables, change the color cartridge, and add paper.

## Installing the custom camera insert

The Kodak EasyShare printer dock plus comes with a universal camera insert already installed. The insert allows most Kodak EasyShare CX/DX6000/7000 series and LS600 series digital cameras to fit on the printer dock.

For best fit, use the custom camera insert that came with your camera and keep the universal camera insert as a spare.

NOTE: For some cameras, including LS700 series, you **must** use the custom camera insert to dock the camera, otherwise the camera will not fit on the printer dock.



- 1 Remove the universal camera insert:
  - a Push the insert toward the back of the printer dock and lift up the front edge.
  - b Lift up the back edge of the insert and remove.



- 2 Install the custom camera insert included with your camera:
  - a Place the rear tabs of the insert in the slots toward the back of the printer dock.
  - b Press the front of the insert down and snap into place.

## Connecting the power



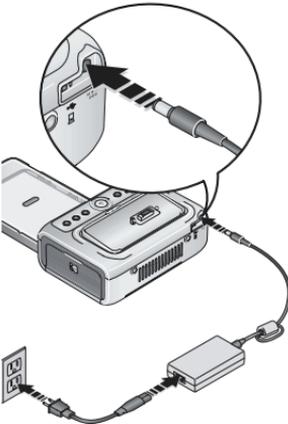
### RISK OF ELECTRIC SHOCK:

Use only the AC power adapter included with your printer dock. Other adapters or cords can damage your camera, printer dock, or computer.

- 1 Remove the camera from the printer dock.
- 2 Connect the AC power cord to the AC power adapter, then to the back of the printer dock.

NOTE: The AC power cord included with your printer dock may be different from the one shown.

- 3 Connect the AC power cord into a power outlet.



Purchase an AC power cord and other accessories at [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

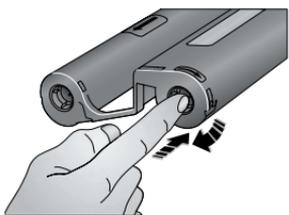
## Handling and storing the color cartridge

- For best quality prints, store the color cartridge in a location where the temperature does not exceed 85 °F (30 °C).
- To avoid getting fingerprints on the ribbon, handle the color cartridge by the spool ends.
- Keep the color cartridge away from direct sunlight and out of high-temperature environments (such as a vehicle parked in the sun).

## Installing and removing the color cartridge

**IMPORTANT:** Use only Kodak color cartridge & paper kits for your printer dock. Do not force the cartridge in or out of the printer dock.

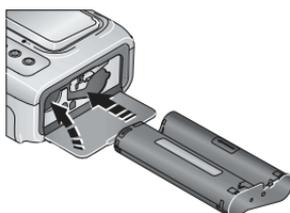
- 1 Open the cartridge door on the side of the printer dock.



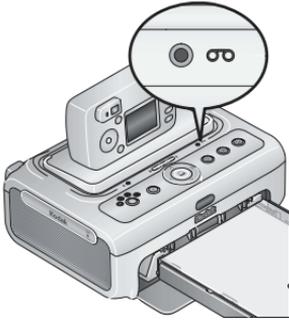
- 2 Check to make sure there is no slack in the color cartridge ribbon.

To remove slack, push in on the cartridge spool, then rotate the spool clockwise.

**IMPORTANT:** Be careful not to rotate the spool more than necessary. Doing so could reduce the number of prints you are able to make.

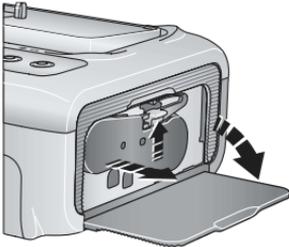


- 3 Slide the color cartridge in, label side up, with the arrow pointing toward the printer dock. Push the cartridge until it "clicks" into place.
- 4 Close the cartridge door.



- When the cartridge is almost empty, the Color cartridge light blinks slowly for 60 seconds.
- When the cartridge is depleted, the Color cartridge light glows steady amber.

**IMPORTANT:** *The color cartridge may lock in place if there is a paper error. Do not attempt to remove the color cartridge without first clearing the paper error. Make sure the Paper light is off before attempting to remove the color cartridge.*



To remove the color cartridge, open the color cartridge door, then push up on the green lever and slide the cartridge out.

## Handling and storing the paper



- To avoid fingerprints, handle the paper by the edges or by the perforated tabs. Do not touch the glossy side of the paper.
- When storing, remove the paper tray, then close the paper tray cover and paper tray door to keep out dust and debris. Store paper flat.
- Keep the paper away from direct sunlight and out of high-temperature environments (such as a vehicle parked in the sun).

## Loading the paper

**IMPORTANT:** Use only Kodak color cartridge & paper kits for your printer dock.  
Do not use inkjet paper.

- 1 Remove the paper tray from the printer dock if installed (see [page 6](#)).



- 2 Slide the paper tray cover back until it "clicks" into place, about 1.25 in. (3 cm), then lift up on the end of the paper tray cover.

**IMPORTANT:** Do not load more than 25 sheets of paper. Use the upper limit line inside the paper tray as a guide to prevent overloading.  
Do not load paper that is missing perforated tabs. To avoid fingerprints, do not touch the glossy side of the paper.

- 3 Carefully "fan" the paper to keep the sheets from sticking together.



- 4 Load the paper into the paper tray, with the Kodak logo side facing down.



- 5 Close the paper tray cover.

Purchase Kodak color cartridge & paper kits and other accessories at a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

## Installing and removing the paper tray

- 1 Open the paper tray door on the printer dock.
- 2 Slide the paper tray cover back until it "clicks" into place, about 1.25 in. (3 cm).



- 3 Slide the paper tray in the printer tray slot until the tray locks into place.

Pull the paper tray out to remove it.

## 2

# Setting up your EasyShare digital camera

The Kodak EasyShare printer dock plus is compatible with Kodak EasyShare CX/DX6000/7000 series and LS600/700 series digital cameras (sold separately).

## Choosing the right camera battery



### CAUTION:

Your printer dock is intended to charge only the Kodak EasyShare Ni-MH rechargeable battery pack (included) and the Kodak EasyShare Li-Ion rechargeable battery (included with some cameras). Other manufacturers' batteries are not supported. Damage caused by unauthorized accessories is not covered under warranty.

If your camera came with non-rechargeable batteries:	If your camera came with a rechargeable Li-Ion battery:
<p>Lithium 3 V, CRV3 OR 2 AA, 1.5 V</p> <p>use the Ni-MH rechargeable battery pack that came with the printer dock</p>	<p>install it in your camera.</p> <p>Do <b>not</b> use the Ni-MH rechargeable battery pack that came with the printer dock</p>

NOTE: The Ni-MH rechargeable battery pack and Li-Ion rechargeable battery are not charged when you receive them. Make sure to completely charge them before using them with your camera (see [page 9](#)).

## Important battery information

### Battery safety and handling

- Do not allow batteries to touch metal objects, including coins. Otherwise, batteries may short circuit, discharge energy, become hot, or leak.
- Dispose of batteries according to local and national regulations.

### Extending battery life

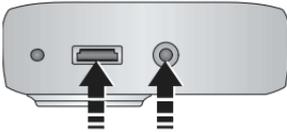
- Limit the following activities that quickly deplete battery power:
  - Reviewing your pictures on the camera screen
  - Using the camera screen as a viewfinder
  - Excessive use of the flash
- Dirt on the battery contacts can affect battery life. Wipe the contacts with a clean, dry cloth before loading batteries in the camera.
- Battery performance is reduced at temperatures below 41° F (5° C). When using your camera in cold weather, carry spare batteries and keep them warm. Do not discard cold batteries that do not work; when they return to room temperature, they may be usable.
- If you are getting fewer than 20 pictures per charge with your Ni-MH rechargeable battery pack, (and if none of the tips above seem to help), consider refreshing the battery pack (see [page 10](#)).

For more information on batteries, see your camera user's guide, or visit [www.kodak.com/global/en/service/batteries/batteryUsage.jhtml](http://www.kodak.com/global/en/service/batteries/batteryUsage.jhtml).

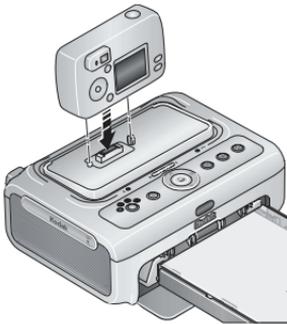
## Docking and charging your EasyShare digital camera

Docking your Kodak EasyShare digital camera lets you review and print pictures directly from the camera, transfer pictures from the camera to the computer, and charge the camera battery.

- 1 Make sure a dock insert is installed on the printer dock (see [page 2](#)), and a dock-rechargeable battery is installed in the camera (see [page 7](#)).



- 2 On the camera bottom, find the dock connector and locator hole.

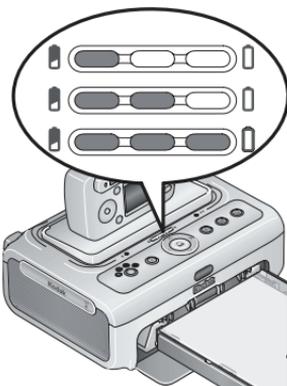


- 3 Place the camera on the printer dock, making sure to align the dock connector and locator hole with the camera connector and locator pin. Push down to seat the connector.

Keep the camera wrist strap clear of the paper path to the front and rear of the printer dock.

*The camera is now powered by the printer dock instead of the camera battery.*

- The Kodak EasyShare Ni-MH rechargeable battery pack and the Kodak EasyShare Li-Ion rechargeable battery charge up to 3 hours.
- The Battery charging lights turn on as charging progresses. Charging is complete when all three lights are lit.
- You may leave the camera in the printer dock to maintain the charge.

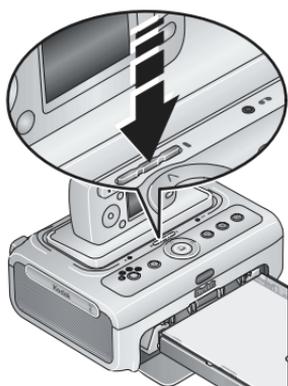


## Refreshing the Ni-MH rechargeable battery pack

If you are getting fewer than 20 pictures per charge with your Ni-MH rechargeable battery pack, follow the tips under [Extending battery life](#), page 8. If these don't help, the battery pack needs to be refreshed. The refresh cycle completely discharges the battery pack, then fully recharges it.

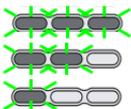
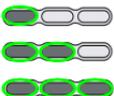
NOTE: A full refresh cycle can take up to 8 hours, depending on how much charge is left in your battery pack. For best results, refresh the battery pack overnight; do not interrupt the discharge/recharge cycle.

- 1 Make sure the Ni-MH rechargeable battery pack is in the camera.
- 2 Place the camera on the printer dock (see [page 9](#)).



- 3 Press and hold the Battery charging lights/Refresh button, , until the Battery charging lights begin flashing green (approximately 5 seconds).

The charging lights monitor the refresh status:

<p>Descending blinking green lights</p> 	<p>Discharging battery pack (lights turn off as discharging progresses).</p>
<p>Ascending steady green lights</p> 	<p>Charging battery pack (lights turn on as charging progresses). Charging is complete when all three lights are lit.</p>

NOTE: Refreshing works with the Kodak EasyShare Ni-MH rechargeable battery pack only; Li-Ion batteries do not require refreshing.

## Setting the picture quality



Before taking pictures, change the Picture Quality setting on your Kodak EasyShare digital camera to **Best (3:2) ★★★**. This helps ensure that the pictures you take are proportional to the printer dock paper, preventing unwanted cropping of your pictures.

See your camera user's guide for more information.

## Tagging pictures for automatic printing

On your Kodak EasyShare digital camera:

- 1 Press the Share button.
- 2 Press / to locate a picture.
- 3 Make sure Print is highlighted (to tag all pictures in the current image storage location, highlight Print All ), then press the OK button.
- 4 Press / to select the number of copies (0 - 99). The default is one. Zero removes the tag for a selected picture.

*The Print icon is displayed in the status area.*

- To apply a print quantity to other pictures, press / to locate them. Keep the print quantity as is, or press / to change it.

- 5 Press the OK button.
- 6 Press the Share button to exit.

NOTE: To remove print tagging from all pictures: from the Share menu, highlight Cancel Prints , then press the OK button.

To automatically print tagged pictures from your Kodak Easyshare digital camera, see [page 15](#).

To print tagged pictures from your computer, see [page 30](#).

# 3

## Printing without a computer

**IMPORTANT:** *Wait until printing is complete before removing paper or the paper tray. Failure to do so can cause paper misfeeds or jams.*

### Printing from your EasyShare digital camera

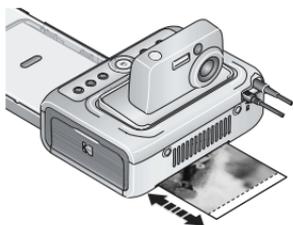
- 1 Take a picture with your camera (see your camera user's guide).
- 2 Place the camera on the printer dock (see [page 9](#)).

*The current or most recent picture appears on the camera screen.*

- To print the current picture, press the Print button, .

**NOTE:** If you tagged pictures for printing using your EasyShare digital camera, instead of printing the current picture, all tagged pictures will be printed (see [page 15](#)).

- To review and choose pictures to print, press the Left/Right control on the printer dock, . For each picture you want to print, press  to select the number of copies. When finished with your selections, press the Print button, .



*The Print light blinks, and printing starts. The paper cycles four times before it is ejected. The first three passes apply layers of yellow, magenta, and cyan colors to the print, and the fourth pass applies the Kodak XtraLife coating that protects and preserves the image.*

- To exit without printing, press the Cancel button, **X**.

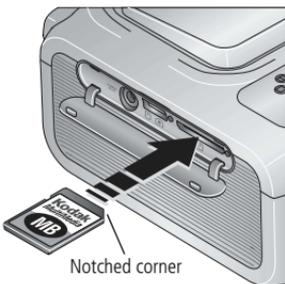
## Printing from the internal SD/MMC card reader

Use the built-in card slot to print pictures directly from your SD/MMC card.

**NOTE:** To help you select pictures to print, dock your EasyShare camera (see [page 9](#)) **before** inserting the card into the SD/MMC card slot.

**1** Open the accessory door on the printer dock.

**IMPORTANT:** *Insert card only as shown. Do not force the card into the card slot, and do not insert or remove a card when the printer dock is transferring pictures (see [page 27](#)).*



**2** Orient the card as shown, then push the card into the SD/MMC card slot to seat the connector.

**NOTE:** If an SD/MMC card is already inserted but the connection has timed-out, remove then reinsert the card to re-establish a connection.

*The SD/MMC card slot light blinks while the printer dock reads the card, then glows steady green.*

- To print the current picture, press the Print button, .

**NOTE:** If you tagged pictures for printing using your EasyShare digital camera, instead of printing the current picture, all tagged pictures will be printed (see [page 15](#)).

- To exit without printing, press the Cancel button, **X**.

To remove the card, pull it out.

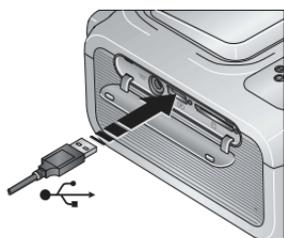
Purchase an SD or MMC card and other accessories at a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

## Printing from a Kodak card reader

The Kodak EasyShare printer dock plus is compatible with the Kodak 8-in-1 card reader and the Kodak 6-in-1 card reader (each sold separately). Other Kodak USB card readers may work with the printer dock plus; however, other manufacturers' card readers are not supported.

NOTE: To help you select pictures to print, dock your EasyShare camera (see [page 9](#)) **before** connecting the card reader.

- 1 Open the accessory door on the printer dock.



- 2 Plug the USB connector from the card reader into the USB connector located on the side of the printer dock.

NOTE: If the card reader is already plugged in but the connection has timed-out, disconnect then reconnect the USB cable to re-establish a connection.

- 3 Insert the memory card into the card reader (see your card reader user's guide for details). Do not insert more than one card at a time.

*The USB device connector light blinks while the printer dock reads the card, then glows steady green.*

- To print the current picture, press the Print button, .

NOTE: If you tagged pictures for printing using your EasyShare digital camera, instead of printing the current picture, all tagged pictures will be printed (see [page 15](#)).

- To exit without printing, press the Cancel button, **X**.

Purchase a Kodak 8-in-1 card reader, Kodak 6-in-1 card reader, and other accessories at a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

## Printing tagged pictures

If your camera or memory card contains pictures tagged for printing (see [page 11](#) or your camera user's guide), the printer dock gives you the option to print the tagged pictures first. If your EasyShare camera is docked, a message appears on the camera screen indicating that tagged pictures have been found.

- **To print tagged pictures**—press .

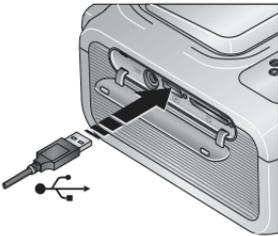
*The Print light blinks, printing starts, and tagged pictures are printed. Print tags are removed from tagged pictures on your camera or card as they are printed.*

- **To bypass printing of tagged pictures**—press the Cancel button, **X**.

## Printing from a PictBridge compatible device

The Kodak EasyShare printer dock plus offers PictBridge technology, which lets you communicate with any PictBridge compatible camera or device.

- 1 Open the accessory door on the printer dock.



- 2 Plug the USB connector from the PictBridge compatible device into the USB device connector located on the side of the printer dock.

*The USB device connector light blinks while the printer dock reads the device, then glows steady green.*

**NOTE:** If the PictBridge compatible device is already plugged in but the connection has timed-out, disconnect then reconnect the USB cable to re-establish a connection.

- 3 Use your PictBridge compatible device to review pictures, choose printing options, and print. See your device user's guide for details.

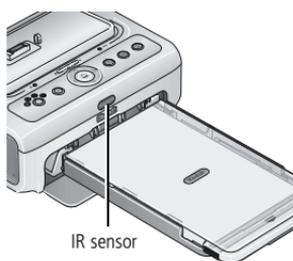
## Wireless printing

### Printing with the optional remote control

The Kodak remote control (sold separately) lets you view and print pictures remotely. The remote control is especially helpful when using your television as a display (see [page 20](#)). See the remote control user's guide for details.

### Printing from an infrared device

You can print from devices that use IrDA<sup>®</sup> wireless technology, including many PDAs and wireless mobile telephones. Use your infrared device to review pictures, choose printing options, and print. See your device user's guide for details.



NOTE: When using the remote control or a wireless infrared device with your printer dock plus, make sure the IR sensor on the printer dock is not obstructed.

For more information, visit the Infrared Data Association<sup>®</sup> Web site at [www.irda.org](http://www.irda.org).

Purchase a Kodak remote control and other accessories at a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories). Be sure to check back periodically for new wireless printing accessories.

## Changing the printed picture size

- 1 Refer to the appropriate section in this chapter to set up printing options on the device you wish to print from.
- 2 Before printing, while making selections or changing settings, press the Picture Size button repeatedly to scroll through and select a picture size:

-  **1 up**—one 4 x 6 in. (102 x 152 mm) picture per sheet (default)
-  **2 up**—up to two 2.1 x 3.3 in. (54 x 85 mm) pictures per sheet
-  **4 up**—up to four 2 x 3 in. (51 x 76 mm) pictures per sheet
-  **9 up**—up to nine 1.3 x 2 in. (34 x 51 mm) pictures per sheet

The selected picture size is indicated by its Picture Size light.

**NOTE:** When printing from a PictBridge compatible device (see [page 15](#)), picture size and number of copies is determined by the device's multi-up and copies settings. Change these settings on your device before printing. If the picture size option selected on your device does not match any of the picture size options on the printer dock, the closest available picture size option on the printer dock is automatically selected.

- 3 Continue changing other settings or begin printing.

### To change the default picture size:

- Select a picture size (see above), then press and hold the Picture Size button for 4 seconds.

*The selected Picture Size light blinks, then glows steady.*

## Getting the best picture quality with picture size

In general, the larger the picture size, the higher the image resolution that is needed to make a quality print. The following table recommends picture size settings for different image resolutions. For optimal picture quality in all sizes, we recommend taking pictures using the **Best (3:2)** or similar setting on your digital camera. See your camera user's guide for details.

Image resolution / quality setting on camera	0.8 MP or greater	0.3 MP up to 0.8 MP	Less than 0.3 MP
Recommended picture size setting on printer dock	<ul style="list-style-type: none"> <li>■ 1 up</li> <li>■ 2 up</li> <li>■ 4 up</li> <li>■ 9 up</li> </ul>	<ul style="list-style-type: none"> <li>■ 2 up</li> <li>■ 4 up</li> <li>■ 9 up</li> </ul>	<ul style="list-style-type: none"> <li>■ 4 up</li> <li>■ 9 up</li> </ul>

## Effect of picture size on number of copies

When setting up a print job (see [page 12](#)), if you do not specify the number of copies to print, the printer dock maximizes the use of white space on the paper by filling it with multiple copies of the current (or most recent) picture. For example, if you set the picture size to 4 up, then do nothing more than press the Print button, , four 2 x 3 in. (51 x 76 mm) pictures are printed on one sheet of paper.

On the other hand, if 4 up picture size is selected, and you choose 3 copies to print, when you press the Print button, three (and only three) copies are printed on one sheet of paper.

NOTE: The Picture Size button is not enabled when printing from a computer.

## Enhancing your pictures

Use Auto-Enhance to automatically enhance over- or underexposed pictures.

### To apply Auto-Enhance to a print job:

- When setting up a print job, press the Auto-Enhance button,  before pressing the Print button.

*The Auto-Enhance light glows steady, then blinks during printing.*

### To change the default so Auto-Enhance is always on:

- Press and hold the Auto-Enhance button,  for 5 seconds.

*The Auto-Enhance light blinks, then glows steady.*

Repeat the above step to return the Auto-Enhance default setting to off.

NOTE: The Auto-Enhance button is not enabled when printing from a computer. If printing from a computer (see [page 30](#)), use the Kodak EasyShare software on your computer.

Printing time may slightly increase when using Auto-Enhance.

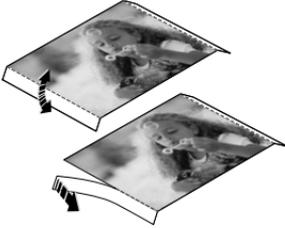
## Canceling printing

- Press the Cancel button, .

*The print job is canceled and ejected from the printer dock. If you cancel printing during the fourth pass (clear coat), the paper is ejected upon completion.*

## Removing the perforated tabs from the paper

**IMPORTANT:** *Remove perforated tabs only after printing. Paper missing perforated tabs will not feed properly.*



- 1 Fold the tabs up, then down.
- 2 Remove each tab and discard.

# 4

## Reviewing pictures

To review pictures stored on your Kodak EasyShare CX/DX6000/7000 or LS600/700 series digital camera:

- 1 Place the Kodak EasyShare digital camera in the printer dock (see [page 9](#)).
- 2 Press ◀/▶ on the printer dock to scroll through the pictures, or press the Slide Show button,  (see [page 21](#)).

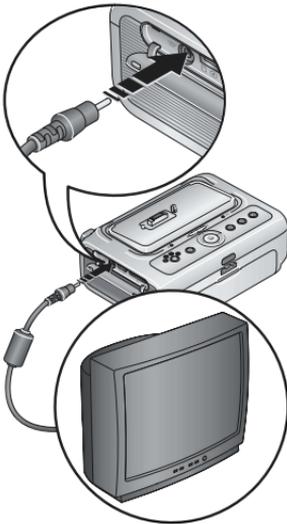
## Displaying pictures on a television

With a docked camera, you can view pictures on a television, monitor, or any device equipped with a video input. (Image quality on a television screen may not be as good as on a monitor or when printed.)

An Audio/Video (A/V) cable is required to connect to a television. Use the A/V cable that came with your Kodak EasyShare digital camera, if included. To purchase one separately see a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

### Connecting to your television

- 1 Open the accessory door on the printer dock.



- 2 Connect the A/V cable from the printer dock A/V out connector to the television video-in port (yellow) and audio-in port (white).
- 3 Set Video Out (NTSC or PAL) on your camera to the format used in the region you live in. See your camera user's guide for details.

- 4 Place the camera on the printer dock.

*A message appears on the camera screen asking you to select a video display.*

Press ◀/▶ on the printer dock to choose either the camera or the TV, then press .

- 5 Turn on your television, and select a video channel (see your television user's guide for details). Follow the instructions on the screen.
- 6 Continue using the printer dock as usual.

## Running a slide show

The Slide Show feature lets you automatically review pictures and videos stored on your EasyShare digital camera.

- 1 Place the Kodak EasyShare digital camera in the printer dock.
  - To view the slide show on a television, connect the printer dock to a TV (see [page 20](#)) before docking your camera.
- 2 Press the Slide Show button, .

*The pictures and videos are displayed in the order in which you took them. The slide show is finished when "The End" appears on the screen.*

- To manually navigate through pictures and videos during the slide show, press   on the printer dock.
- During the slide show, you can select pictures to print by pressing . Press  /  to choose the number of copies for that picture.

**IMPORTANT:** *If, after you press  you decide not to print the picture, select 0 on the copies screen before resuming the slide show, or press **X** to exit the print screen altogether.*

To resume the slide show, press . If no button is pressed, after a short time the slide show resumes automatically.

- To cancel the slide show in progress, press the Cancel button, **X**.  
*When the slide show ends, all pictures you selected for printing are printed.*

## Changing the slide show settings

See your Kodak EasyShare digital camera user's guide for information on changing the slide show interval and setting the slide show loop.

# 5 Installing software

## Minimum system requirements

### Windows OS-based computers

- Windows 98, 98SE, ME, 2000 SP1, or XP OS
- Internet Explorer 5.01 or higher
- 233 MHz processor or greater
- 64 MB RAM (128 MB RAM for Windows XP OS)
- 200 MB hard disk space available\*
- CD-ROM drive
- Available USB port
- Color monitor, 800 x 600 pixels (16-bit or 24-bit recommended)

### Macintosh computers

- Power Mac G3, G4, G5, G4 Cube, iMac; PowerBook G3, G4; or iBook computers
- Mac OS X version 10.2.3
- Safari 1.0 or higher for Complete installation
- 128 MB RAM
- 200 MB hard disk space available\*
- CD-ROM drive
- Available USB port
- Color monitor, 1024 x 768 pixels (thousands or millions of colors recommended)

\* Large print jobs may require additional disk space.

## Installing the software



**IMPORTANT:** *Install Kodak EasyShare software before connecting the printer dock to the computer.*

- 1 Close all software applications that are open on your computer (including anti-virus software).
- 2 Place the Kodak EasyShare software CD into the CD-ROM drive.

### 3 Load the software:

**Windows OS-based computer**—if the install window does not appear, choose Run from the Start menu and type **d:\setup.exe** where **d** is the drive letter that contains the CD.

**Mac OS X**—double-click the CD icon on the desktop, then click the Install icon.

- 4 Follow the on-screen instructions to install the software.
  - Select Complete to automatically install the most commonly used applications. Select Custom to choose the applications you wish to install.

**IMPORTANT:** *To use the printer dock plus with a computer, you must install the printer driver. If you choose Custom installation, make sure the printer dock is selected. The printer driver is automatically installed if you choose Complete installation.*

#### **Add the printer for Mac OS X:**

- a Open the finder window and click the Applications button. If you don't see the Applications button, open the Applications folder on your operating drive.
- b Open the Utilities folder, then double-click Print Center.
- c In the Printer List window, click the Add Printer button.
- d Select the printer dock, then click Add.

*The printer dock is added to your computer.*

**IMPORTANT:** *When prompted, take a few minutes to electronically register your printer dock and software. This lets you receive information regarding software updates and registers some of the products included with the printer dock. You must be connected to your Internet service provider to register electronically. To register later, visit [www.kodak.com/go/register](http://www.kodak.com/go/register).*

- 5 Restart the computer if prompted. If you turned off anti-virus software, turn it back on. See the anti-virus software manual for details.

For more information on installing the software, see the ReadMe file on the Kodak EasyShare software CD.

For information on the software applications included on the Kodak EasyShare software CD, click the Help button in the EasyShare software.

## Uninstalling the software

If you wish to remove the printer driver or EasyShare software from your computer, use the following procedure:

### Windows OS-based computer:

- 1 Open the Control Panel:  
From the Start menu, select Settings, then select Control Panel. (On Windows XP operating systems, depending on your configuration, Control Panel may be found in the Start menu.)
- 2 Double-click Add/Remove Programs.
- 3 Select Kodak EasyShare software, then click Remove.
- 4 Select Modify to uninstall single components, such as the printer driver, or select Remove to uninstall all components.
- 5 Follow the on-screen instructions. Restart the computer if prompted.

### Mac OS X:

- 1 Double-click the operating drive for your system.
- 2 Select Library, then select Printers.
- 3 Open the Kodak folder, then open the printer dock folder.
- 4 Double-click the printer dock uninstaller program.
- 5 Follow the on-screen instructions.

# 6

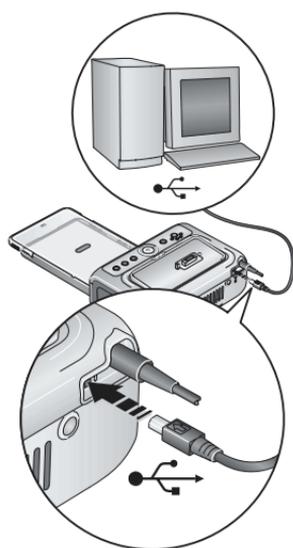
## Using the printer dock plus with a computer

### Connecting to a computer

A USB cable is required to connect the printer dock to a computer. Use the USB cable that came with your Kodak EasyShare digital camera. To purchase a cable separately, see a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

**IMPORTANT:** *Make sure your camera is NOT docked when you connect the printer dock to the computer.*

- 1 Make sure Kodak EasyShare software is installed on the computer (see [page 22](#)).



- 2 Plug the labeled  end of a USB cable into the labeled USB port on your computer. See your computer documentation for details.
- 3 Plug the other end of the USB cable into the square USB connector on the back of the printer dock.

## Transferring pictures from your Kodak EasyShare digital camera

- 1 Make sure Kodak EasyShare software is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Place the camera on the printer dock (see [page 9](#)).
- 3 Press the Transfer button, , on the printer dock.  
*Kodak EasyShare software opens on your computer (if it is installed).*
- 4 Use Kodak EasyShare software to transfer pictures from the printer dock to your computer. See the Kodak EasyShare software Help for details.  
*The printer dock Transfer light blinks while the pictures are being transferred. The Transfer light continues to blink until the Transfer or Print button is pressed, the camera is removed from the printer dock, or the connection times-out.*

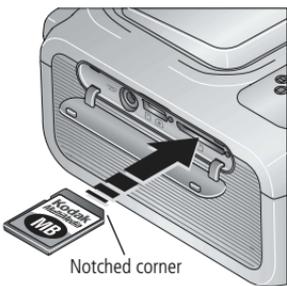
NOTE: With the software installed, pressing the Transfer button establishes a new drive connection for the docked camera. You can view, copy, delete, and otherwise manage files on the new drive, as you do with other drives on your computer. See your computer documentation for details.

- To stop transfer, press the Cancel button, **X**.

## Transferring pictures from the internal SD/MMC card reader

- 1 Make sure Kodak EasyShare software is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Open the accessory door on the printer dock.
- 3 If a Kodak EasyShare camera is docked, remove it.

**IMPORTANT:** *Insert card only as shown. Do not force the card into the card slot. Do not insert or remove a card when the printer dock is transferring pictures or if the USB device connector light is blinking.*



- 4 Orient the card as shown, then push the card into the SD/MMC card slot to seat the connector.

*The SD/MMC card slot light blinks while the printer dock reads the card.*

- 5 Press the Transfer button, , on the printer dock.

*Kodak EasyShare software opens on your computer (if it is installed).*

- 6 Use Kodak EasyShare software to transfer pictures from the printer dock to your computer. See the Kodak EasyShare software Help for details.

*The printer dock Transfer light blinks while the pictures are being transferred. The Transfer light continues to blink until the Transfer or Print button is pressed, or until the connection times-out.*

**NOTE:** With the software installed, connecting the printer dock to the computer establishes a new drive connection for the internal card reader. Pressing the Transfer button lets you view, copy, delete, and otherwise manage files on the new drive, as you do with other drives on your computer. See your computer documentation for details.

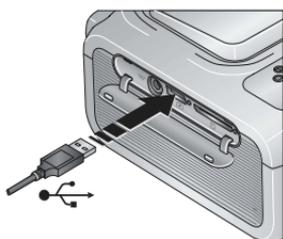
- To stop transfer, press the Cancel button, **X**.

To remove the card, pull it out.

## Transferring pictures from a Kodak card reader

The Kodak EasyShare printer dock plus is compatible with the Kodak 8-in-1 card reader and the Kodak 6-in-1 card reader (each sold separately). Other Kodak USB card readers may work with the printer dock plus; however, other manufacturers' card readers are not supported.

- 1 Make sure Kodak EasyShare software is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Open the accessory door on the printer dock.
- 3 If a Kodak EasyShare camera is docked, remove it. If there is a memory card in the SD/MMC card slot, remove it as well.



- 4 Plug the USB connector from the card reader into the USB connector located on the side of the printer dock.

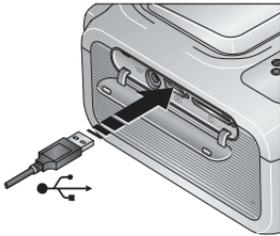
- 5 Insert the memory card into the card reader (see your card reader user's guide for details). Do not insert more than one card at a time.  
*The USB device connector light blinks while the printer dock reads the card.*
- 6 Press the Transfer button, , on the printer dock.  
*Kodak EasyShare software opens on your computer (if it is installed).*
- 7 Use Kodak EasyShare software to transfer pictures from the printer dock to your computer. See the Kodak EasyShare software Help for details.  
*The printer dock Transfer light blinks while the pictures are being transferred. The Transfer light continues to blink until the Transfer or Print button is pressed, or until the connection times-out.*

NOTE: With the software installed, pressing the Transfer button establishes one or more new drive connections for the card reader. You can view, copy, delete, and otherwise manage files on the new drives, as you do with other drives on your computer. See your computer documentation for details.

- To stop transfer, press the Cancel button, **X**.

## Transferring pictures from a PictBridge compatible device

- 1 Make sure Kodak EasyShare software is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Open the accessory door on the printer dock.
- 3 If a Kodak EasyShare camera is docked, remove it. If there is a memory card in the SD/MMC card slot, remove it as well.



- 4 Plug the USB connector from the PictBridge compatible device into the USB device connector located on the side of the printer dock.

*The USB device connector light blinks while the printer dock reads the device.*

NOTE: If the PictBridge compatible device is already plugged in but the connection has timed-out, disconnect then reconnect the USB cable to re-establish a connection.

- 5 Press the Transfer button, , on the printer dock.

*Kodak EasyShare software opens on your computer (if it is installed).*

- 6 Use Kodak EasyShare software to transfer pictures from the printer dock to your computer. See the Kodak EasyShare software Help for details.

*The printer dock Transfer light blinks while the pictures are being transferred. The Transfer light continues to blink until the Transfer or Print button is pressed, or until the connection times-out.*

NOTE: With the software installed, pressing the Transfer button establishes a new drive connection for the PictBridge compatible device. You can view, copy, delete, and otherwise manage files on the new drive, as you do with other drives on your computer. See your computer documentation for details.

- To stop transfer, press the Cancel button, **X**.

## Printing from a computer

We recommend using Kodak EasyShare software (included) for printing. This software lets you take advantage of a wide range of features, including full color enhancement, red-eye reduction, picture organization, and much more.

If there are no pictures on your computer, use the printer dock to transfer pictures from your camera or memory card before printing (see [page 26](#)).

**IMPORTANT:** *Wait until printing is complete before removing paper or the paper tray. Failure to do so can cause paper misfeeds or jams.*

### Printing with Kodak EasyShare software

- 1 Make sure Kodak EasyShare software is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Click the My Collection tab.
- 3 Select the pictures you wish to print.
- 4 Click the Print at Home tab.
- 5 Make sure the printer dock is selected as the current printer.
- 6 Change any other settings, such as paper size and print layout, then click Print.

NOTE: The Picture Size and Auto-Enhance buttons on the printer dock are disabled when printing from a computer. Set printing options using EasyShare software.

### Printing tagged pictures from your computer

- 1 Make sure Kodak EasyShare software is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Transfer the tagged pictures to your computer (see [page 26](#)).
- 3 Follow steps 4 through 6 above.

See the EasyShare software Help for details.

## Printing using other applications

- 1 Make sure the printer driver is installed (see [page 22](#)) and the printer dock is connected to your computer (see [page 25](#)).
- 2 Open the pictures you wish to print in the application from which you want to print.
- 3 Access printer settings by selecting Print or Page Setup from the File menu (depending on your application and operating system).
- 4 Make sure the printer dock is selected as the current printer and that paper size is set to 4 x 6 in. (102 x 152 mm).
- 5 Change any other settings as needed, then click OK or Print. (Depending on your application and operating system, you may first need to return to the main menu and select Print from the File menu.)

NOTE: The Picture Size and Auto-Enhance buttons on the printer dock are disabled when printing from a computer. Set printing options in the application from which you are printing.

## Choosing a color mode

Kodak's color mode feature uses automatic color correction to help you make great-looking prints in no time. The Kodak EasyShare printer dock plus features three color mode options:

**Natural**—to get great, natural color for everyday picture-making (default).

**Enhanced**—to get richer, more vivid colors.

**None**—to disable automatic color correction.

To change the color mode:

### Windows 2000/XP OS:

- 1 From the Start menu, select Settings, then select Printers.
- 2 Right-click the printer dock icon, then select Printing Preferences.
- 3 Click the Advanced button.
- 4 Under Document Options, select Printer Features, then select Kodak Color Mode.
- 5 Select a color mode option, then click OK.
- 6 Click OK when complete.

### **Windows 98/ME OS:**

- 1 From the Start menu, select Settings, then select Printers.
- 2 Right-click the printer dock icon, then select Properties.
- 3 Click the Printer Options tab.
- 4 Under Color Control, select a color mode option.
- 5 Click OK when complete.

### **Mac OS X:**

- 1 Make sure the printer dock is selected as the current printer.
- 2 From an application File menu, select Print.
- 3 Click the drop-down menu, then select Color.
- 4 Select Kodak Color.
- 5 Select a color mode option.
- 6 Click OK when complete.

## **Canceling printing**

### **Canceling printing from the computer**

#### **Windows OS-based computer:**

- 1 Double-click the printer icon in the system tray.
- 2 Click the print job you want to cancel.
- 3 Select Document, then select Cancel.

#### **Mac OS X:**

- 1 In Print Center, double-click the printer icon.
- 2 Click the job you want to cancel, then select Delete.

### **Canceling printing from the printer dock**

- Press the Cancel button, **X**, on the printer dock.

*The print job is canceled and ejected from the printer dock. If you cancel a print during the fourth pass (clear coat), the paper is ejected upon completion.*

# 7

## Care and maintenance

### General care



#### CAUTION:

Always disconnect the power before cleaning. Do not use harsh or abrasive cleaners or organic solvents on the printer dock or any of its parts.

- To clean, wipe the outside of the printer dock with a clean, dry cloth.



- Support the printer dock and tray by placing it on a flat, level surface. Do not block the cooling vents.
  - Avoid blocking the back of the printer dock and paper tray exit.
  - Keep power and USB cables away from the paper path.
  - Keep the surrounding area vacuumed and litter-free.
  - Protect the printer dock from tobacco smoke, dust, sand, and liquid spills.
- Avoid placing objects on the printer dock.
  - Keep the printer dock, accessories, and supplies away from direct sunlight and out of high-temperature environments (such as a vehicle parked in the sun).
  - When storing, remove the paper tray, then close the paper tray cover (see [page 6](#)) and paper tray door to keep out dust and debris. Store paper flat.

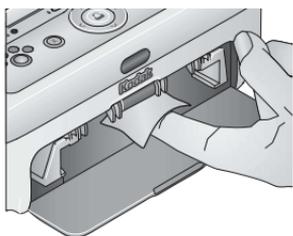
## Cleaning the paper feed roller

To prevent misfeeds and to make sure your pictures look their best, we recommend that you keep the paper feed roller clean. Inspect the roller weekly for debris particles, and clean if necessary.

**IMPORTANT:** *Unplug the power before cleaning the paper feed roller.*

- 1 Unplug the AC power cord from the power outlet.
- 2 Remove the paper tray from the printer dock, and leave the paper tray door open.
- 3 **Lightly** moisten a lint-free cloth with water.

**IMPORTANT:** *Do not use cotton or cotton swabs to clean the print roller.*



- 4 Use the moistened cloth to gently wipe clean the surface of the paper feed roller. Advance the feed roller with your thumb as necessary, and continue cleaning.
- 5 Allow the paper feed roller to fully dry before reconnecting the power.

## Traveling with your printer dock

**IMPORTANT:** *When traveling, keep the printer dock, accessories, and supplies away from direct sunlight and out of high-temperature environments (such as a vehicle parked in the sun). Consider purchasing the AC power cord for the region to which you are traveling.*

- 1 Disconnect the power and remove all cables.
- 2 Remove the paper tray from the printer dock; close the paper tray cover and the paper tray door on the printer dock.
- 3 Repack the printer dock in the original packing box, or use the optional printer dock travel bag.

Purchase an AC power cord, printer dock travel bag, and other accessories at a retailer of Kodak products, or visit [www.kodak.com/go/accessories](http://www.kodak.com/go/accessories).

## 8

# Troubleshooting

When you have questions about your printer dock, start here. Additional technical information is available in the ReadMe file located on the Kodak EasyShare software CD. For updates to Troubleshooting information, visit [www.kodak.com/go/printerdocks](http://www.kodak.com/go/printerdocks).

## Printing problems

If...	Try the following
Paper does not feed (Paper light may glow steady amber)	<p><b>IMPORTANT:</b> <i>Use only Kodak color cartridge &amp; paper kits for your printer dock. Do not use inkjet paper.</i></p> <ul style="list-style-type: none"> <li>■ The paper tray may be empty. Load paper (page 6), re-install the paper tray, then press .</li> <li>■ Check the paper:               <ol style="list-style-type: none"> <li>1 Remove the paper tray (page 6).</li> <li>2 Inspect the paper supply: make sure paper is not damaged in any way, or removable tabs have not been detached. Replace with new paper if necessary.</li> <li>3 Carefully "fan" the paper to keep the sheets from sticking together.</li> <li>4 Reload the paper tray. <b>Do not exceed the fill line.</b></li> <li>5 Re-install the paper tray, then press  to resume printing.</li> </ol> </li> <li>■ Clean the paper feed roller (page 34).</li> </ul>
Multiple sheets of paper are pulled through printer	<ol style="list-style-type: none"> <li>1 Remove the paper tray (page 6).</li> <li>2 Remove the paper supply from the paper tray. Carefully "fan" the paper to keep the sheets from sticking together.</li> <li>3 Reload the paper tray. <b>Do not exceed the fill line.</b></li> <li>4 Re-install the paper tray, then press  to resume printing.</li> </ol>

If...	Try the following
<p>Printer is jammed (Paper and/or Color cartridge lights may blink quickly)</p>	<p><b>IMPORTANT:</b> Use only Kodak color cartridge &amp; paper kits for your printer dock. Do not use inkjet paper.</p> <ul style="list-style-type: none"> <li>■ If the Paper light is blinking quickly:               <ol style="list-style-type: none"> <li><b>1</b> Remove the paper tray (page 6).</li> <li><b>2</b> Unplug the AC power cord, wait 5 seconds, then plug it back in.  If the paper does not automatically eject, carefully remove the paper manually.</li> </ol> <p><b>IMPORTANT:</b> Always check the paper slot on the back of the printer dock for jammed paper:</p>  <ol style="list-style-type: none"> <li><b>3</b> Remove the paper supply from the paper tray. Carefully "fan" the paper to keep the sheets from sticking together.</li> <li><b>4</b> Reload the paper tray. <b>Do not exceed the fill line.</b></li> <li><b>5</b> Re-install the paper tray, then press  to resume printing.</li> </ol> </li> <li>■ If the Color cartridge light is blinking quickly, check the color cartridge:               <p><b>IMPORTANT:</b> The color cartridge may lock in place if there is a paper error. Do not attempt to remove the color cartridge without first clearing the paper error. Make sure the Paper light is off before attempting to remove the color cartridge.</p> <p>Remove the color cartridge, remove any slack from the ribbon, then re-install the cartridge (page 4). Press  to resume printing.</p> </li> </ul>

If...	Try the following
<p>Printing stops during mid-print (paper stops feeding, and Paper light may blink)</p>	<p><b>IMPORTANT:</b> <i>Use only Kodak color cartridge &amp; paper kits for your printer dock. Do not use inkjet paper.</i></p> <ul style="list-style-type: none"> <li>■ Check the paper:               <ol style="list-style-type: none"> <li><b>1</b> Remove the paper tray (page 6).</li> <li><b>2</b> Check the paper slot on the back of the printer dock.</li> <li><b>3</b> Remove loose paper from the printer dock. If paper is jammed, see page 36.</li> <li><b>4</b> Inspect the paper supply: make sure removable tabs have not been detached from the paper. Reload with new paper if necessary.</li> <li><b>5</b> Carefully "fan" the paper to keep the sheets from sticking together.</li> <li><b>6</b> Reload the paper tray. <b>Do not exceed the fill line.</b></li> <li><b>7</b> Re-install the paper tray, then press  to resume printing.</li> </ol> </li> <li>■ Clean the paper feed roller (page 34).</li> </ul>
<p>Print is smudged</p>	<ul style="list-style-type: none"> <li>■ Fingerprints may be on glossy side of paper. Handle paper by the edges or by the removable tabs (page 5).</li> </ul>
<p>Print is spotted</p>	<ul style="list-style-type: none"> <li>■ Check to see if the paper is dirty, and use a dry, lint-free cloth to wipe clean. For excessive dirt or debris, thoroughly clean the paper tray, and load new paper (page 6).</li> </ul> <p>NOTE: When storing paper, remove and close the paper tray and paper tray door to keep dust and debris from collecting on the paper or inside the printer dock (page 5).</p>
<p>Print is too light</p>	<p><b>IMPORTANT:</b> <i>Use only Kodak color cartridge &amp; paper kits for your printer dock. Do not use inkjet paper.</i></p> <ul style="list-style-type: none"> <li>■ Use the Auto-Enhance button to automatically correct exposure problems (page 18).</li> <li>■ Make sure the paper is loaded with the Kodak logo facing down. Reload if necessary (page 6).</li> <li>■ Try re-taking the picture with the flash off. See your camera user's guide for details.</li> <li>■ Adjust the exposure compensation on your camera, and try re-taking the picture. See your camera user's guide for details.</li> <li>■ Edit the picture using Kodak EasyShare software on your computer. See the EasyShare software Help for details.</li> </ul>

If...	Try the following
Print is too dark or is discolored	<ul style="list-style-type: none"> <li>■ Use the Auto-Enhance button to automatically correct exposure problems (<a href="#">page 18</a>).</li> <li>■ Try re-taking the picture with the flash on, or move within the flash range of the camera. See your camera user's guide for details.</li> <li>■ Adjust the exposure compensation on your camera, and try re-taking the picture. See your camera user's guide for details.</li> <li>■ Edit the picture using Kodak EasyShare software on your computer. See the EasyShare software Help for details.</li> <li>■ Make sure the printer dock is not placed in direct sunlight or is not operating in a high-temperature environment.</li> <li>■ Make sure the cooling vents are not blocked or dirty (<a href="#">page 2</a>).</li> </ul>
Pictures are cropped	<ul style="list-style-type: none"> <li>■ Set your camera to Best (3:2) picture quality. See your camera user's guide for details.</li> <li>■ Adjust cropped pictures using Kodak EasyShare software on your computer.</li> <li>■ If you are printing from an application on your computer, select the proper paper size in print options.</li> </ul>
A selected picture does not print	<ul style="list-style-type: none"> <li>■ The image file may be corrupt. Review the picture on the camera or computer and delete if necessary.</li> <li>■ The image file may not be JPEG format. The printer dock can only print JPEG files in standalone mode. Connect to a computer (<a href="#">page 25</a>) and use EasyShare software to print BMP and TIFF formats (<a href="#">page 30</a>).</li> </ul>
Nothing happens when you try to print	<ul style="list-style-type: none"> <li>■ Check the power connections (<a href="#">page 3</a>).</li> <li>■ Remove the paper tray, check that paper is properly loaded, and re-install (<a href="#">page 6</a>).</li> <li>■ If the Paper light glows steady amber, load paper (<a href="#">page 6</a>).</li> <li>■ Make sure the color cartridge is properly installed (<a href="#">page 4</a>). If Color cartridge light is on, install a new cartridge.</li> </ul>
Nothing happens when you try to print (from a docked camera)	<ul style="list-style-type: none"> <li>■ The camera is not properly seated on the connector. Reseat the camera on the printer dock (<a href="#">page 9</a>).</li> <li>■ Re-establish the connection: remove, then reseat the camera on the printer dock.</li> <li>■ Make sure there is at least one picture in the camera's internal memory or memory card.</li> </ul>

If...	Try the following
<p>Nothing happens when you try to print (from a Kodak card reader)</p>	<p>NOTE: The Kodak EasyShare printer dock plus is compatible with the Kodak 8-in-1 card reader and the Kodak 6-in-1 card reader (each sold separately). Other Kodak USB card readers may work with the printer dock plus; however, other manufacturers' card readers are not supported.</p> <ul style="list-style-type: none"> <li>■ Check the USB connections from the card reader to the printer dock (page 14).</li> <li>■ Re-establish the connection: disconnect, then reconnect the USB cable from the card reader to the printer dock.</li> <li>■ Make sure a memory card is inserted and that there is at least one picture on the memory card.</li> </ul>
<p>Nothing happens when you try to print (from a PictBridge compatible device)</p>	<ul style="list-style-type: none"> <li>■ Check the USB connections from the PictBridge compatible device to the printer dock (page 15).</li> <li>■ Re-establish the connection: disconnect, then reconnect the USB cable from the PictBridge compatible device to the printer dock.</li> <li>■ Make sure there is at least one picture in the PictBridge compatible device's internal memory or memory card.</li> </ul>
<p>Nothing happens when you try to print (from the computer)</p>	<ul style="list-style-type: none"> <li>■ Check the USB connections from the printer dock to the computer (page 25).</li> <li>■ The computer may be transferring pictures. Wait a few seconds, then try to again.</li> <li>■ Access the printer menu for your system. Remove check marks next to Pause Printing and Offline, if checked.</li> <li>■ Close unnecessary software applications. Disconnect then reconnect the USB cable from the printer dock to the computer (page 25).</li> <li>■ Make sure Kodak EasyShare software is installed (page 22). Install if necessary. If you choose Custom installation, make sure to install the printer driver.</li> <li>■ Uninstall, then reinstall Kodak EasyShare software (page 22).</li> <li>■ Make sure your computer meets the minimum system requirements (page 22). Upgrade your system if necessary</li> </ul>

If...	Try the following
Printing is slow	<p>NOTE: When printing a large number of prints, printing may slow down to prevent the print head from overheating.</p> <ul style="list-style-type: none"> <li>■ Make sure the printer dock is not placed in direct sunlight or is not operating in a high-temperature environment.</li> <li>■ Make sure the cooling vents are not blocked or dirty (<a href="#">page 2</a>).</li> <li>■ Close unnecessary software applications.</li> <li>■ Make sure your computer meets the minimum system requirements (<a href="#">page 22</a>). Upgrade your system if necessary.</li> </ul>
Unable to remove color cartridge (Paper light may glow steady amber or blink)	<p><b>IMPORTANT:</b> <i>The color cartridge may lock in place if there is a paper error. Do not attempt to remove the color cartridge without first clearing the paper error. Make sure the Paper light is off before attempting to remove the color cartridge.</i></p> <ul style="list-style-type: none"> <li>■ Check to see if the paper tray is empty or if paper is missing perforated tabs. Reload paper if necessary (<a href="#">page 6</a>), then try again.</li> <li>■ Make sure paper is not jammed. Clear the jam if necessary (<a href="#">page 36</a>), then try again.</li> </ul>
Paper runs out before the color cartridge (or vice versa)	<ul style="list-style-type: none"> <li>■ Supply mismatch can result from several different situations, including: <ul style="list-style-type: none"> <li>—Scraping of paper as a result of jams or other errors</li> <li>—Gradual advancement of the color cartridge ribbon as a result of removing ribbon slack or clearing jams</li> </ul> </li> </ul> <p>Supply mismatch is likely to occur as you continue to use your printer dock. If you wish to keep your cartridge and paper supply synchronized, discard unused cartridge or paper when one or the other is fully depleted.</p>

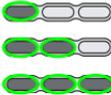
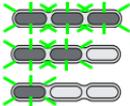
## Transfer/communication problems

If...	Try one or more of the following
<p>Nothing happens when you try to transfer pictures to the computer</p>	<ul style="list-style-type: none"> <li>■ Press the Transfer button, , on the printer dock.</li> <li>■ Check the power and USB connections from the printer dock to computer (<a href="#">page 25</a>).</li> <li>■ The camera is not properly seated on connector. Reseat the camera on the printer dock (<a href="#">page 9</a>).</li> <li>■ If you are trying to transfer pictures from a compatible Kodak card reader (<a href="#">page 28</a>) or a PictBridge compatible device (<a href="#">page 29</a>), check the USB connections between the printer dock and the card reader or device.</li> </ul> <p>NOTE: The Kodak EasyShare printer dock plus is compatible with the Kodak 8-in-1 card reader and the Kodak 6-in-1 card reader (each sold separately). Other Kodak USB card readers may work with the printer dock plus; however, other manufacturers' card readers are not supported.</p> <ul style="list-style-type: none"> <li>■ Close unnecessary software applications, and minimize remaining application windows. Follow any messages on the screen that may have been hidden by other windows.</li> <li>■ Disconnect then reconnect the USB cable from the printer dock to the computer (<a href="#">page 25</a>).</li> <li>■ Make sure Kodak EasyShare software is installed (<a href="#">page 22</a>). Install if necessary. If you choose Custom installation, make sure to install the printer driver.</li> <li>■ Uninstall, then reinstall Kodak EasyShare software (<a href="#">page 22</a>).</li> <li>■ Make sure your computer meets the minimum system requirements (<a href="#">page 22</a>). Upgrade your system if necessary.</li> </ul>

## Printer dock plus status lights

Color cartridge light		
Light status	Cause	Action/solution
<b>IMPORTANT:</b> <i>The color cartridge may lock in place if there is a paper error. Do not attempt to remove the color cartridge without first clearing the paper error. Make sure the Paper light is off before attempting to remove the color cartridge.</i>		
Light is off	The color cartridge is properly installed and is working normally.	None required.
Light blinks amber	Slow blink (for 60 seconds): the color cartridge is nearly depleted.	None required.
	Fast blink: there is a color cartridge jam.	Clear the jam ( <a href="#">page 36</a> ), then press  .
Light glows steady amber	The color cartridge is depleted.	Install a new color cartridge ( <a href="#">page 4</a> ), then press  .
	The color cartridge is not installed or is not fully seated.	Remove and re-install the color cartridge ( <a href="#">page 4</a> ), then press  .

Paper light		
Light status	Cause	Action/solution
<b>IMPORTANT:</b> <i>The color cartridge may lock in place if there is a paper error. Do not attempt to remove the color cartridge without first clearing the paper error. Make sure the Paper light is off before attempting to remove the color cartridge.</i>		
Light is off	The paper tray is properly installed and has an ample supply of paper.	None required.
Light blinks amber	There is a paper jam.	Clear the jam (page 36), then press  .
	Printing stopped during mid-print; the paper may be damaged or is missing removable tabs (page 37).	Remove loose paper. Check the paper supply. Reload with new paper if necessary, then press  .
Light glows steady amber	The paper tray is empty.	Load paper (page 6), then press  .
	The paper tray is not installed or is improperly installed.	Remove the paper tray, check that paper is properly loaded, and re-install (page 6). Press  to resume printing.
	Paper did not feed; removable tabs may be missing or sheets may be stuck together (page 35).	Check the paper supply. Reload with new paper if necessary, then press  .
	The paper feed roller may be dirty.	Clean the paper feed roller (page 34).

Battery charging lights		
Light status	Cause	Action/solution
All lights are off	The camera is not properly seated on connector.	Reseat the camera on the printer dock ( <a href="#">page 9</a> ).
	An unrecognized battery type is installed, or no battery is installed.	Install a Kodak EasyShare Ni-MH rechargeable battery pack or Kodak EasyShare Li-Ion rechargeable battery ( <a href="#">page 7</a> ).
One steady green light 	The camera was just placed on the dock.	None; the dock is checking the charge status of the battery.
Ascending steady green lights 	The battery is charging. Charging is complete when all three lights are lit.	Leave the camera on the dock to continue charging or maintain the charge.
One blinking red light 	The battery is not properly installed.	Re-install the battery in the camera.
	The battery or connector pin is damaged.	Check for damage.
	The camera and battery have been exposed to extreme temperatures.	Slowly return the camera and battery to room temperature.
Descending blinking green lights 	The Ni-MH battery pack refresh cycle is in progress (discharging). Lights turn off as discharging progresses.	Leave the camera on the dock to continue the refresh cycle ( <a href="#">page 10</a> ).

Print button/light		
Light status	Cause	Action/solution
Light glows steady green	The printer dock is ready for printing.	None required.
Light blinks green	The printer dock is printing.	
Light is off	There are no pictures in the camera or on the card.	None required.
	The camera is not docked or a compatible Kodak card reader is not connected.	To enable Print: <b>1</b> Take pictures. <b>2</b> Dock the camera, or connect a compatible Kodak card reader (page 14). If using a card reader, make sure a memory card is inserted.
	The camera is not properly seated on the connector.	Reseat the camera on the printer dock (page 9).
	The camera or card reader is transferring pictures to the computer, or has established an active connection to the computer.	None required. When transfer is complete, press the blinking Transfer button,  .
	A PictBridge compatible device is connected.	None required. The Print button is disabled; print command is controlled from the PictBridge compatible device. To print from another source, unplug the PictBridge compatible device.

Transfer button/light		
Light status	Cause	Action/solution
Light glows steady green	The printer dock is ready for transferring pictures.	None required.
Light blinks green	Pictures are being transferred to the computer.	None required. After transferring pictures, the transfer light continues to blink green until either the Transfer button is pressed again or the connection has timed-out.
Light is off	There are no pictures in the camera, on the card, or on the PictBridge compatible device.	None required. To enable Transfer: <b>1</b> Connect printer dock to computer ( <a href="#">page 25</a> ). <b>2</b> Take pictures. <b>3</b> Dock the camera or connect a compatible Kodak card reader ( <a href="#">page 14</a> ) or PictBridge compatible device ( <a href="#">page 12</a> ). If using a card reader, make sure a memory card is inserted.
	The camera is not docked, a compatible Kodak card reader or PictBridge compatible device is not connected, or a memory card is not inserted.	
	The printer dock is not connected to the computer.	
	The camera is not properly seated on the connector.	Reseat the camera on the printer dock ( <a href="#">page 9</a> ).
	The printer dock is printing in standalone mode.	The Transfer button is disabled.
	The computer is off.	Turn on the computer.

<b>Picture Size lights</b>		
<b>Light status</b>	<b>Cause</b>	<b>Action/solution</b>
One light glows steady green	The indicated picture size is available and selected.	None required. To change picture size, press the Picture Size button repeatedly.
All lights are off	There are no pictures in the camera, on the card, or on the PictBridge compatible device.	To enable the picture size option: <b>1</b> Take pictures.
	The camera is not docked, a compatible Kodak card reader or PictBridge compatible device is not connected, or a memory card is not inserted.	<b>2</b> Dock the camera or connect a compatible Kodak card reader (page 14) or PictBridge compatible device (page 12). If using a card reader, make sure a memory card is inserted.
	The camera is not properly seated on the connector.	Reseat the camera on the printer dock (page 9).
	The camera, card reader, or PictBridge compatible device is transferring pictures to the computer, or has established an active connection to the computer.	None required.

<b>Auto-Enhance button/light</b>		
<b>Light status</b>	<b>Cause</b>	<b>Action/solution</b>
Light glows steady green	Auto-Enhance has been applied to pictures for the current print job.	None required.
Light is off	Auto-Enhance has not been selected. NOTE: Auto-Enhance is only available when printing from a docked camera, the SD/MMC card slot, or a connected Kodak 8-in-1 or Kodak 6-in-1 card reader.	None required.

Slide Show button/light		
Light status	Cause	Action/solution
Light glows steady green	The Slide Show feature is available.	None required. Press the Slide Show button to start.
Light blinks green	The Slide Show is running.	None required. To cancel the Slide Show, press <b>X</b> .
Light is off	The Slide Show feature is not available. NOTE: The Slide Show feature is only available if a camera is docked.	None required. To run a Slide Show, see <a href="#">page 21</a> .

USB device connector light		
Light status	Cause	Action/solution
Light blinks green	Slow blink: the device is initializing or communicating with the printer dock.	None required.
	Fast blink: there is a device or communication error.	Check the USB connections from the device to the printer dock ( <a href="#">page 15</a> ). Disconnect then reconnect USB cable from printer dock to device.
Light is off	There is no device connected to the USB device connector on the printer dock.	None required.
	The connection between the printer dock and device is loose.	Check the USB connections from the device to the printer dock ( <a href="#">page 15</a> ).
	A device other than a compatible Kodak card reader or PictBridge compatible device is connected.	Disconnect the device. Connect a Kodak 8-in-1 or Kodak 6-in-1 card reader, or a PictBridge compatible device.

<b>SD/MMC card slot light</b>		
<b>Light status</b>	<b>Cause</b>	<b>Action/solution</b>
Light blinks green	Slow blink: the SD/MMC card reader is initializing or communicating with the printer dock.	None required.
	Fast blink: there is a card or communication error.	Remove the card and make sure the card is not write protected or damaged. Replace with a new card if necessary. Reinsert the card.
Light is off	The SD/MMC card is not inserted or is improperly inserted in SD/MMC card slot.	None required.

**Still having problems?**

Visit [www.kodak.com/go/support](http://www.kodak.com/go/support), or see [Chapter 9, Getting help](#).

# 9

## Getting help

### Helpful links

#### Printer dock

Get information and support for your product	<a href="http://www.kodak.com/go/printerdocks">www.kodak.com/go/printerdocks</a>
Download the latest printer dock software, firmware, and drivers	<a href="http://www.kodak.com/go/printerdockdownloads">www.kodak.com/go/printerdockdownloads</a>

#### Software

Get information on Kodak EasyShare software	<a href="http://www.kodak.com/go/easysharesw">www.kodak.com/go/easysharesw</a> (or click the Help button in EasyShare software)
Get help with the Windows operating system and working with digital pictures	<a href="http://www.kodak.com/go/pcbasics">www.kodak.com/go/pcbasics</a>

#### Other

Register your printer dock	<a href="http://www.kodak.com/go/register">www.kodak.com/go/register</a>
Purchase a full range of printer dock and camera accessories	<a href="http://www.kodak.com/go/accessories">www.kodak.com/go/accessories</a>
See online demonstrations of your product	<a href="http://www.kodak.com/go/howto">www.kodak.com/go/howto</a>
Get support for other printer docks, cameras, software, accessories, more	<a href="http://www.kodak.com/go/support">www.kodak.com/go/support</a>

## Telephone customer support

If you have questions concerning the operation of the printer dock, software, or camera, you may speak with a customer support representative.

### Before you call

Have the printer dock or camera connected to your computer. Be at your computer, and have the following information available:

- Computer model
- Operating system
- Processor type and speed (MHz)
- Amount of memory (MB)
- Amount of free hard disk space
- Version of Kodak EasyShare software
- Printer dock and camera serial numbers
- Exact error message you received

Australia	1800 147 701	Malaysia	1 800 803 418
Austria	0179 567 357	Netherlands	020 346 9372
Belgium	02 713 14 45	New Zealand	0800 440 786
Brazil	0800 150000	Norway/Norge	23 16 21 33
Canada	1 800 465 6325	Philippines	1 800 1 888 9600
China	800 820 6027		(Metro Manila only: 632 636 9600)
Denmark	3 848 71 30	Portugal	021 415 4125
Ireland	01 407 3054	Singapore	800 6363 036
Finland	0800 1 17056	Spain	91 749 76 53
France	01 55 1740 77	Sweden	08 587 704 21
Germany	069 5007 0035	Switzerland	01 838 53 51
Greece	00800 441 25605	Taiwan	0800 096 868
Hong Kong	800 901 514	Thailand	001 800 631 0017
India	91 22 617 5823	United Kingdom	0870 243 0270
Indonesia	001 803 631 0010	United States	1 800 235 6325
Italy	02 696 33452	Outside the United States	585 726 7260
Japan	03 5540 9002	International Toll Line	+44 131 458 6714
Korea	00798 631 0024	International Toll Fax	+44 131 458 6962

For the most up-to-date listings, visit:

<http://www.kodak.com/US/en/digital/contacts/DAllInternationalContacts.shtml>

# 10 Appendix

## Printer dock plus specifications

For more specifications, visit [www.kodak.com/go/printerdocks](http://www.kodak.com/go/printerdocks).

Printer dock specifications	
Printing process	Thermal dye transfer
Operating environment (for optimum picture quality)	Temperature: 50 to 95 °F (10 to 35 °C) Humidity: 10% to 86% RH
Power	Output: 24 V DC Input: 100 V to 240V AC @ 50/60 Hz, connection via AC power adapter Consumption while printing: 60 watts maximum
Print speed	≤ 60 sec. (standalone and with computer) NOTE: Print speed is dependent on picture size, number of continuous prints, and environmental conditions.
Size	Without paper tray: 5.28 x 7.40 x 3.27 in. (134 x 188 x 83 mm)
	With paper tray: 13.15 x 7.40 x 3.27 in. (334 x 188 x 83 mm)
Weight	Without paper tray: 33.5 oz (950 g)
	With paper tray: 39.2 oz (1110 g)
Print size	4 x 6 in. (102 x 152 mm)
Paper size with perforated tabs	4 x 7.13 in. (102 x 181 mm)
Picture resolution	300 ppi, continuous tone
Image storage	Optional MMC or SD Card  (The SD logo is a trademark of the SD Card Association.)

## Additional safety and maintenance tips

- Always follow basic safety precautions. Refer to the “Important Safety Instructions” sheet packed with your printer dock.
- Do not allow chemicals, such as suntan lotion, to come into contact with the painted surface of the printer dock.
- If the printer dock has been subjected to inclement weather or you suspect water has gotten inside the printer dock, turn off the printer dock and remove the paper tray and color cartridge. Allow all components to air-dry for at least 24 hours before using the printer dock again. If this does not resolve the problem, contact customer support (see [page 51](#)).
- Connect a tripod directly to the camera; do not connect a tripod to the camera dock or printer dock.
- Service agreements are available in some countries. Contact a dealer of Kodak products for more information.
- The printer dock and the AC power adapter contain a small amount of lead in the circuit board. Disposal of this material may be regulated due to environmental considerations.

Disposal of the color cartridge is not regulated and should not be subject to state or local landfill, incineration, or recycling requirements.

For more disposal or recycling information, contact your local authorities. In the US, visit the Electronics Industry Alliance Web site at [www.eiae.org](http://www.eiae.org).

## Upgrading your software and firmware

Download the latest versions of the software included on the Kodak EasyShare software CD and the printer dock firmware (the software that runs on the printer dock). Visit [www.kodak.com/go/printerdockdownloads](http://www.kodak.com/go/printerdockdownloads).

## Regulatory information

### FCC compliance and advisory



Kodak EasyShare printer dock plus

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: 1) reorient or relocate the receiving antenna; 2) increase the separation between the equipment and the receiver; 3) connect the equipment to an outlet on a circuit different from that to which the receiver is connected; 4) consult the dealer or an experienced radio/TV technician for additional suggestions.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Where shielded interface cables have been provided with the product or specified additional components or accessories elsewhere defined to be used with the installation of the product, they must be used in order to ensure compliance with FCC regulation.

### Canadian DOC statement

**DOC Class B compliance**—This Class B digital apparatus complies with Canadian ICES-003.

**Observation des normes-Class B**—Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## VCCI Class B ITE

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

English translation:

This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

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