# **TOSHIBA**

# Color Television OWNER'S MANUAL

# **CE20D10**



Thank you for purchasing a TOSHIBA Color Television Receiver.

Read this booklet so you will be able to enjoy all the features in your TV set and then retain for future reference.

Record in space provided below the Model No. and the Serial No. as found on the label on the back of your TV set.

Model No.

Serial No.

Retain this information for future reference.

## SAFETY PRECAUTIONS

### **WARNING:**

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.



### **CAUTION**

RISK OF ELECTRIC SHOCK DO NOT OPEN



**CAUTION:** TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



THE LIGHTNING SYMBOL IN THE TRIANGLE TELLS YOU THAT THE VOLTAGE INSIDE THIS PRODUCT MAY BE STRONG ENOUGH TO CAUSE AN ELECTRIC SHOCK. DO NOT TRY TO SERVICE THIS PRODUCT YOURSELF.



THE EXCLAMATION POINT IN THE TRIANGLE TELLS YOU THAT IMPORTANT OPERATING AND MAINTENANCE INSTRUCTIONS FOLLOW THIS SYMBOL.

### **CAUTION:**

TO PREVENT ELECTRIC SHOCK, DO NOT USE THIS POLARIZED PLUG WITH AN EXTENSION CORD RECEPTACLE OR OTHER OUTLET UNLESS THE PRONGS CAN BE FULLY INSERTED INTO THE OUTLET TO PREVENT ANY EXPOSURE OF THE PRONGS ON THE POLARIZED PLUG.

### NOTE TO CATV SYSTEM INSTALLER

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the N.E.C., that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

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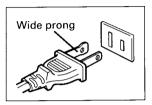
# **INSTALLING YOUR TV SET**

### DO NOT:

- Place your TV set in a room where direct lighting strikes the screen.
- Place your TV set too close to a wall, in a confined area or in a very warm location.
- Change the plug's safety prong. See note below.

### DO:

- Use soft and indirect lighting.
- Sit at least 6 feet away from the set.
- Provide normal air circulation for reliable long life.
- Plug into an electrical outlet with standard house power. (120 volt AC, 60 Hz)



### Note:

As a safety feature, this plug has one prong wider than the other. It will fit only one way into a standard electrical outlet. If the plug will not fit into the outlet, try turning it around. If the plug will not fit either way, the outlet is probably old and nonstandard. You will need to have a new outlet installed by an electrician.

DO NOT CHANGE THIS SAFETY FEATURE OF THIS PLUG.

# ANTENNA/CABLE TV GENERAL INFORMATION

You can use either an indoor or outdoor antenna to receive VHF and/or UHF channels. Channels 2–13 are VHF channels, and channels 14–69 are UHF channels.

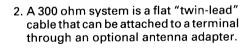
We recommend using an outdoor antenna for better picture quality.

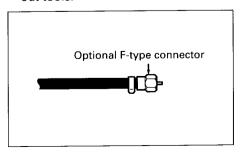
You can receive Cable TV by connecting a cable supplied by your local cable company. Cable TV delivers both VHF and UHF channels and other channels not available from your antenna.

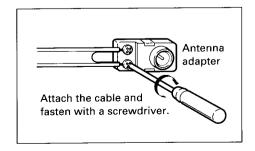
### **TYPES OF ANTENNA CABLES**

Shown below are two basic types of antenna cables. Signals from a home antenna may be conducted through either type. Cable TV signals will always be conducted through 75 ohm coaxial cable.

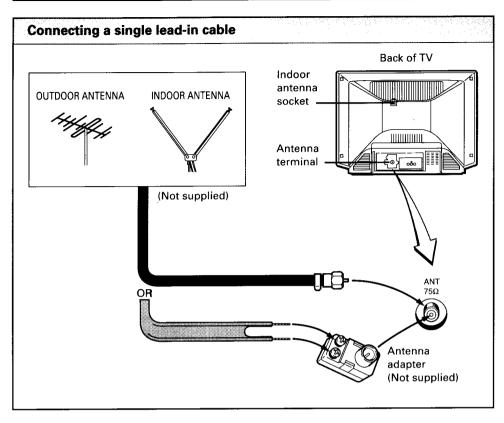
 A 75 ohm system is generally a round cable with F-type connectors that can easily be attached to a terminal without tools.

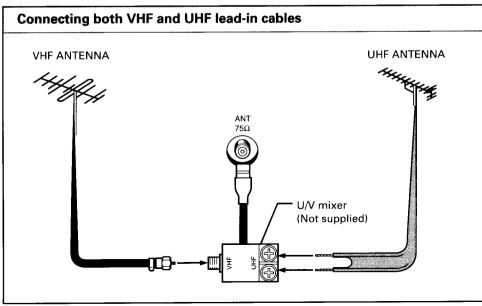






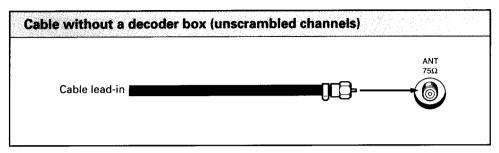
# **HOME ANTENNA CONNECTION**



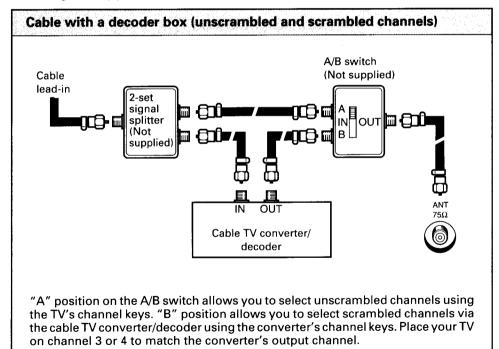


# CABLE TV CONNECTION

Generally, the incoming cable for a cable TV system can be connected directly to the TV antenna terminal just like a home antenna connection. Simply attach it to the ANT 75 $\Omega$  terminal. You will be able to receive unscrambled cable channels.



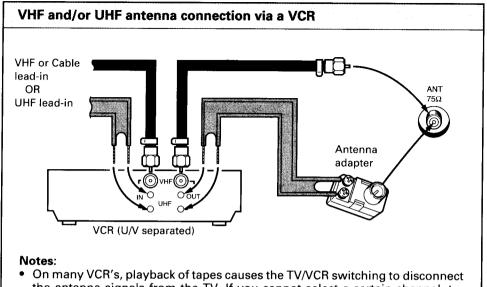
Some cable companies offer "premium pay" channels in which the signal is scrambled. Descrambling these signals for normal viewing requires the use of a descrambler device which is generally provided by the cable company.



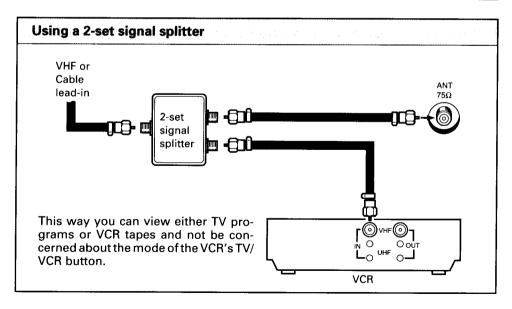
### Notes:

- The descrambler device may or may not be a part of the cable converter.
- Since cable systems vary, you may wish to consult your local cable company for additional information.

# ANTENNA/CABLE TV AND VCR CONNECTIONS

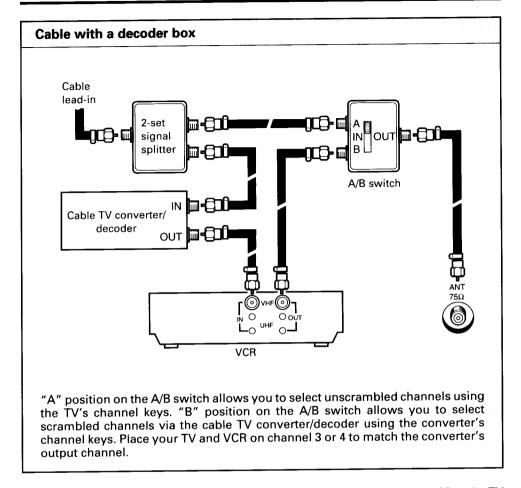


- On many VCR's, playback of tapes causes the TV/VCR switching to disconnect the antenna signals from the TV. If you cannot select a certain channel, try pressing the TV/VCR button on the Remote Control.
- If you connect both VHF and UHF lead-in cables, use an optional U/V mixer. (See page 5.)



Note: When connected either way, the VIDEO/AUDIO connections from the VCR to the TV are required for stereo playback from VCR's. See page 25 for connection details.

# ANTENNA/CABLE TV AND VCR CONNECTIONS (Cont.)



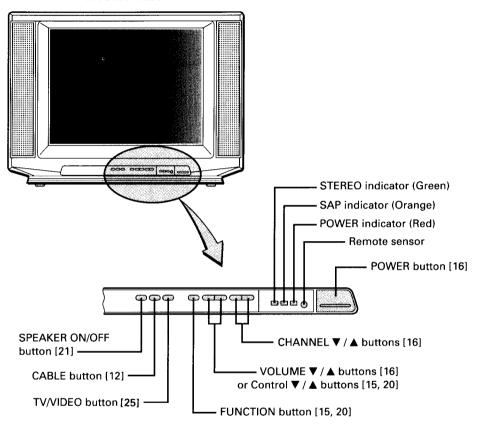
**Note:** When connected this way, the VIDEO/AUDIO connections from the VCR to the TV are required for stereo playback from stereo VCR's.

See page 25 for connection details.

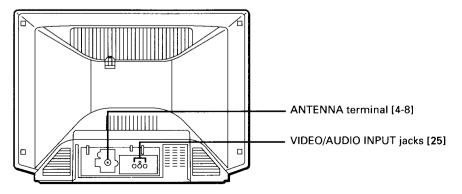
# **LOCATION OF CONTROLS (TV Set)**

For specific use of each control, consult the corresponding page numbers in brackets.

### **FRONT VIEW**

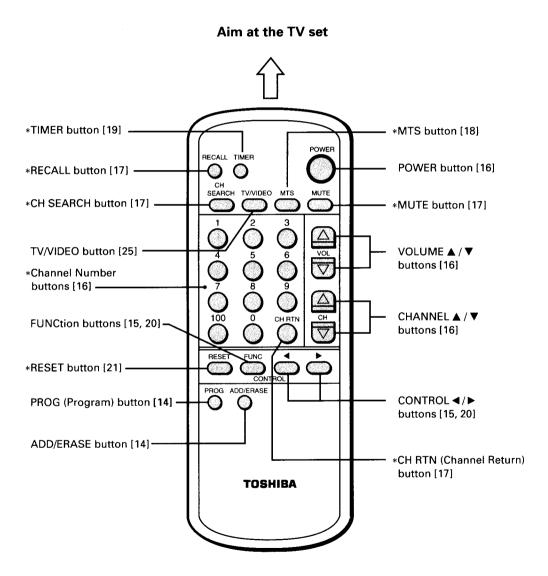


### **REAR VIEW**

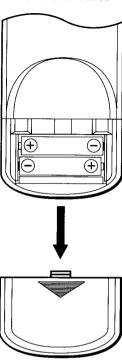


# **LOCATION OF CONTROLS (Remote Control)**

This Remote Control allows you to control the functions of your TV set from 16 feet (5m) away. The "\*" marked function buttons do not have duplicate locations on your TV set. They can be controlled only by the Remote Control. For specific use of each control, consult the corresponding page numbers in brackets.



### **BOTTOM VIEW**



### **INSTALL THE BATTERIES**

- 1. Place the Remote Control with the face down, press down and slide to remove the battery cover.
- 2. Insert two "AAA" batteries, matching the + and signs on each battery to the + and signs in the Unit.
- 3. Replace the battery cover until the lock snaps.

### TIPS FOR BEST OPERATION

- Always aim your Remote Control directly at the TV set and be sure there is no obstruction between the Remote Control and the TV set.
- Do not drop, take apart or get your Remote Control wet.
- If you do not use your Remote Control for a long time or if the batteries are worn out, remove them from the Unit to prevent battery acid from leaking into the battery compartment.
- If your Remote Control does not always adjust the set as you wish, you probably need to replace the batteries.

The life expectancy of the battery is about 1 year.

### CAUTIONS:

- Do not throw your batteries into a fire. Dispose of your batteries in a designated disposal area.
- Do not combine a used old battery with a new one.
- · Do not mix battery types.

### TV CHANNELS

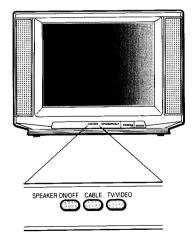
This TV will receive the following TV signals:

- 1. TV: Off the air TV signals. (VHF channels 2-13, UHF channels 14-69)
- 2. STD CABLE: Standard cable TV channels.
- 3. HRC CABLE: Harmonic Related Carrier cable TV signals.
- 4. IRC CABLE: Incremental Related Carrier cable TV signals.

For each of these systems, your TV set has exact frequencies built into it to ensure precise tuning. For precise tuning, your **CABLE** button must be set to match your TV or CABLE system. The chart on the next page shows channels available in each system and how your TV displays them. When you connect your TV to a cable TV system and if you are not sure what system they are using, proceed with the following section "HOW TO FIND YOUR TYPE OF CABLE SYSTEM" or consult your local cable company to check if your system is STD, HRC or IRC.

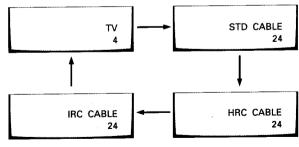
### HOW TO FIND YOUR TYPE OF CABLE SYSTEM

- 1. Press CABLE to obtain the "STD CABLE" mode.
- 2. Select various channels and confirm whether the channels will lock immediately with perfect picture. If the channels seem to take a few seconds to lock in, your cable system may be one of the other cable systems. In this case, continue with the following steps.
- 3. Press CABLE to obtain the "HRC CABLE" mode and try above procedure again.
- 4. If you are having problem with only channel 5 or 6, you may have an IRC system so change the mode to "IRC CABLE".



### CABLE BUTTON (on the TV set)

Each time you press **CABLE**, the TV/CABLE mode display changes:



Press the button until your TV or cable system is selected.

Note: The Menu function can also be used to select this function. See page 15.

### TV/CABLE CHANNEL REFERENCE CHART

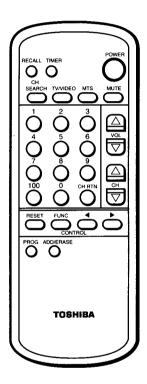
| NUMBER        | CORRESPONDING<br>CHANNEL NUMBER |                      | NUMBER        |                   | PONDING<br>NUMBER    |
|---------------|---------------------------------|----------------------|---------------|-------------------|----------------------|
| ON THIS<br>TV | TV<br>OFF THE AIR               | CABLE<br>STD/HRC/IRC | ON THIS<br>TV | TV<br>OFF THE AIR | CABLE<br>STD/HRC/IRC |
| 1             | _                               | A-8                  | 62            | 62                | ZZ                   |
| 2             | 2                               | 2                    | 63            | 63                | AAA                  |
| 3             | 3                               | 3                    | 64            | 64                | BBB                  |
| 4             | 4                               | 4                    | 65            | 65                | 65                   |
| 5             | 5                               | 5 (A-7)              | 66            | 66                | 66                   |
| 6             | 6                               | 6 (A-6)              | 67            | 67                | 67                   |
| 7             | 7                               | 7                    | 68            | 68                | 68                   |
| 8             | 8                               | 8                    | 69            | 69                | 69                   |
| 9             | 9                               | 9                    | 70            |                   | 70                   |
| 10            | 10                              | 10                   | 71            |                   | 71                   |
| 11            | 11                              | 11                   |               |                   |                      |
| 12            | 12                              | 12                   |               |                   |                      |
| 13            | 13                              | 13                   | 93            |                   | 93                   |
| 14            | 14                              | Α                    | 94            |                   | 94                   |
| 15            | 15                              | В                    | 95            |                   | A-5                  |
| 16            | 16                              | С                    | 96            | Not used          | A-4                  |
|               |                                 |                      | 97            |                   | A-3                  |
|               |                                 | :                    | 98            |                   | A-2                  |
| 35            | 35                              | V                    | 99            |                   | A-1                  |
| 36            | 36                              | W                    | 100           |                   | 100                  |
| 37            | 37                              | AA                   | 101           |                   | 101                  |
| 38            | 38                              | ВВ                   |               |                   |                      |
|               |                                 |                      | •             |                   |                      |
|               |                                 | :                    | 124           |                   | 124                  |
| 61            | 61                              | YY                   | 125           |                   | 125                  |

**Note**: The above chart is typical of many cable system channel allocations. However, the numbering system may differ in your area. If in doubt, consult your cable company.

### PROGRAMMING CHANNEL MEMORY

Programming channels is to memorize into the channel memory the channel numbers your TV will stop on when you press the **CHANNEL**  $\blacktriangle$  or  $\blacktriangledown$  button.

- The quickest way to program the channel memory is to use the **PROG** button.
- When it is decided that certain channels should be erased from the memory, the ADD/ ERASE button provides complete programming flexibility.



### **AUTOPROGRAMMING CHANNELS**

- 1 Press POWER to turn on the TV.
- 2 Make sure the CABLE button on the TV set is properly set.
- 3 Press PROG to start autoprogramming. The TV will automatically cycle through all channels and place active channels into the channel memory.
- 4 When the TV is finished cycling, you can check to see which channels are in memory by pressing CH ▲ / ▼.

### ADDING/ERASING CHANNELS

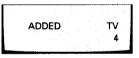
- Press the Channel Number buttons or CH ▲ / ▼ buttons to select the channel to be added or erased.
- 2 To add channels:

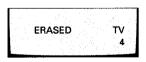
Press ADD/ERASE until "ADDED" is displayed on the screen.

This channel has now been added to the channel memory.

To erase channels: Press ADD/ERASE until "ERASED" is displayed on the screen. This channel has now been erased from the

channel memory.

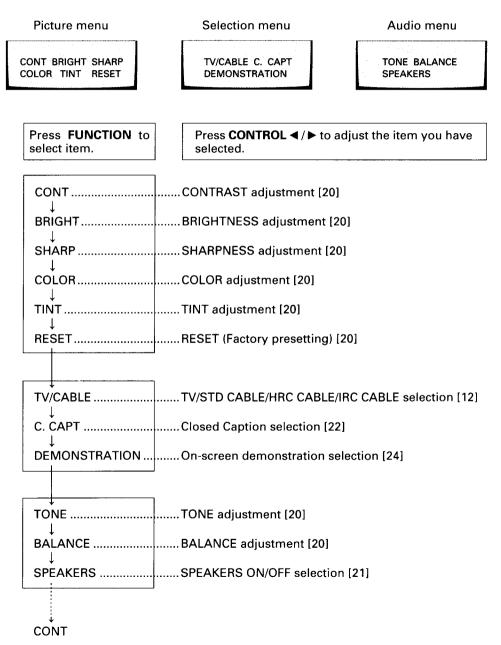




- 3 Repeat steps 1 and 2 for other channels.

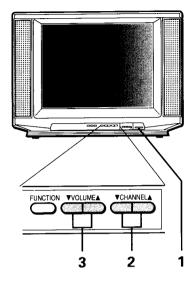
### INTRODUCTION OF ON-SCREEN MENU

To adjust any TV feature, the use of the Menu function is required. Before beginning the adjustment or selection, we suggest to familiarize yourself with this procedure. The following chart shows all the menu pages displayed on the screen using the **FUNCTION** button and **CONTROL** ◀ / ▶ buttons on the TV or on the Remote Control. For the use of each control, refer to the pages in brackets.

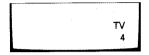


# **WATCHING TV PROGRAMS**

Generally, the Remote Control is all that is required to operate the TV.



1 Press POWER to turn on the TV. To turn off the TV, press POWER again.



2 Select a channel in one of the following two ways. To scan the memorized channels in numerical sequence

Press CHANNEL/CH ▲ to select next higher channel

Press CHANNEL/CH ▼ to select next lower channel. Press the button again to select next memorized channels.

### To select a channel directly

Press the **Channel Number** buttons (0~9 and 100). To select channel 4, press "4" (or press "0", "4"). To select channel 38, press "3", "8".

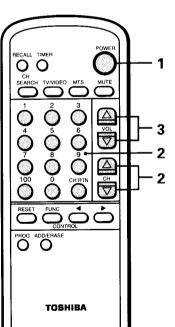
To select channel 125, press "100", "2", "5" in sequence.

3 Press VOLUME ▲ / ▼ to adjust the volume. To increase the volume.

press A.

To decrease the volume, press ▼.





### Watching Video Input

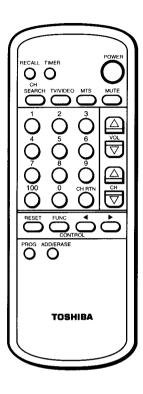
The **TV/VIDEO** button is used to see the signals coming from other devices like VCR's or Video Disc Players connected to this TV. Details are on page 25.

### Notes:

- Auto-Power-Off

   If a vacant channel is tuned or TV broadcast for a day is finished, the TV will automatically turn off after about 15 minutes. However, if the off-timer is operating, it takes precedence. This feature does not operate in the VIDEO mode.
- The VOLUME ▼/ ▲ buttons on the TV will function as the CONTROL ▼ / ▲ buttons while any of the menu displays is on the screen. See page 20.

# CONVENIENT REMOTE FUNCTIONS



# **SEARCHING PROGRAM YOU WANT TO VIEW**

Press **CH SEARCH** once to begin the channel search operation. The TV will automatically cycle through all channels as it will tune in the active channels for a moment each. Press **CH SEARCH** again while the program you want to view is on the screen. Searching will stop at its channel.

### CALLING UP THE ON-SCREEN INFOR-MATION

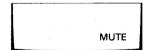
Press **RECALL** to display the channel number or "VIDEO" mode on the screen.



### MUTING THE SOUND

Press **MUTE** to mute the sound immediately without affecting the picture. This is useful during telephone calls or other interruptions.

To restore the sound, press MUTE again.



# CHANGING QUICKLY BETWEEN TWO CHANNELS

Press **CH RTN** to return to the last channel that was tuned previously. This is useful should you want to view two channels. This allows you to view two programs without entering actual channel number each time.

### To operate this function

- 1 Select the first channel you want to view.
- 2 Select the other channel with the Channel Number buttons.
- 3 The TV will now change back and forth between the two channels each time you press **CH RTN**.

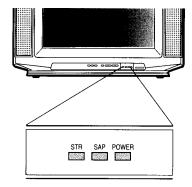
(Viewing channel)

(Previous channel)

6

# RECEIVING A STEREO OR SAP PROGRAM

The MTS (Multi-channel TV Sound) feature on this TV allows you to improve your TV viewing with high fidelity stereo sound. MTS also provides for an extra channel called Second Audio Program or SAP, used to transmit a second language for bilingual transmission or other sound.



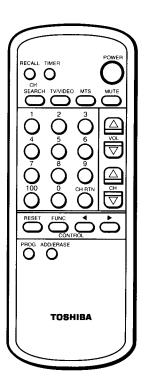
### LISTENING TO STEREO SOUND

If a channel is broadcasting in stereo, the STR (stereo) lamp will light. Then press **MTS** until "STEREO" is displayed in red. You will be able to hear the stereo sound.



If a broadcasting signal is not strong enough and noise-free stereo sound is not available, select "MONO".

The noise should be reduced.



### LISTENING TO SECOND LANGUAGE

If a channel is broadcasting "Second Audio Program", the SAP lamp will light. Then select "SAP" by pressing **MTS**. You will hear only the second language from the left and right speakers.

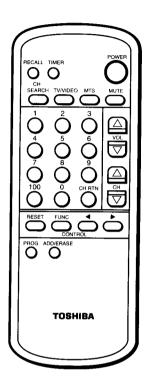
STEREO "SAP" MONO

### Notes:

- Please be sure you have selected the STEREO mode if broadcast is in stereo.
- If the STR (or SAP) lamp does not light in spite of a known MTS broadcast, select the STEREO or SAP mode by pressing MTS again.

# **USING THE OFF-TIMER (SLEEP)**

This feature allows you to set the TV to turn itself off automatically after a certain period of time you set (every 10 minutes, up to 180 minutes or 3 hours). This is useful whenever you want to view TV for an hour or so before going to sleep.



### SETTING THE OFF-TIMER

Example: To set the off-timer to turn the TV set off after 150 minutes.

| PROCEDURE                                      | ON-SCREEN<br>DISPLAY |  |
|--|----------------------|--|
| 1 Press TIMER once to select the Timer mode.   | 0FF<br>000           |  |
| <b>2</b> Press "1".                            | 0FF<br>100           |  |
| <b>3</b> Press "5".                            | OFF<br>150           |  |
| 4 Press TIMER to start the timer. (The TV will |                      |  |

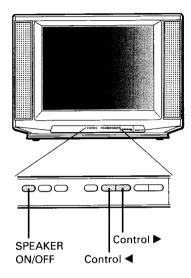
4 Press TIMER to start the timer. (The TV will begin to count down to zero.) The display color will change from red to green, and then display will go off.

### Notes:

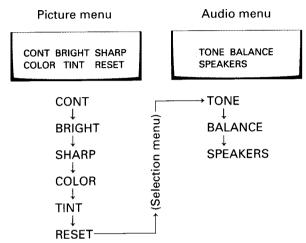
- If you press POWER while the timer is operating, the timer setting will be cancelled.
- If you want to know the time remaining, press TIMER. Remaining time will be displayed on the screen. To erase the display, press the button again.
- You cannot select channels by the Remote Control with the timer display on the screen.

# ADJUSTING PICTURE AND AUDIO

You can adjust the Picture or Audio functions to suit your personal preference.

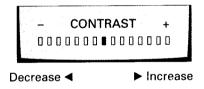


1 Press FUNCTION until the item you want to adjust is displayed on the screen in red.



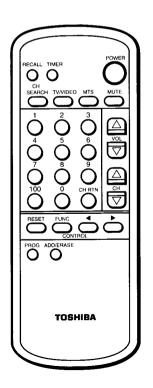
2 Press CONTROL ◆ or ▶ while the Picture or Audio menu is on the screen to adjust the item you have selected.

Press and hold either button until your desired level is obtained.



**3** Repeat steps 1 and 2 for other items.

Note: Enter each step within 6 seconds.



### **EFFECT OF EACH CONTROL**

| ltem       | CONTROL ◀ button   | CONTROL ▶ button                    |  |
|------------|--|-------------------------------------|--|
| CONTRAST   | Lower  | Higher                              |  |
| BRIGHTNESS | Darker Lighter   |                                     |  |
| SHARPNESS  | Softer Sharper   |                                     |  |
| COLOR      | Paler  | Deeper                              |  |
| TINT       | Skin tones become purplish   | Skin tones become greenish          |  |
| RESET      | "RESET" appears on the screen and the settings are reset to the factory-preset levels. The same function as the RESET button.* |                                     |  |
| TONE       | Lower  | Higher                              |  |
| BALANCE    | Lowers volume from the right speaker   | Lowers volume from the left speaker |  |
| SPEAKERS   | The built-in speakers are disconnected. The same function as the SPEAKER ON/OFF button.**                                      |                                     |  |

### \*RESET BUTTON (on the Remote Control)

You can restore all Picture and Audio functions to the factory-preset levels by one push of the **RESET** button on the Remote Control.

Pressing the button will automatically set the CONTRAST to the maximum and all other functions (BRIGHTNESS, SHARPNESS, COLOR, TINT, TONE and BALANCE) at the center.

RESET

### \*\* SPEAKER ON/OFF BUTTON (on the TV set)

Press **SPEAKER ON/OFF** until "SPEAKERS OFF" is displayed on the screen in red.

The built-in speakers are disconnected.

To resume the sound, select "SPEAKERS ON".

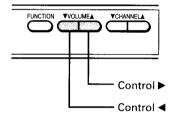
SPEAKERS ON SPEAKERS OFF

# OPERATING CLOSED CAPTIONING FEATURE



### **CAPTION**

Closed captioning displays dialogue, narration, and/ or sound effects of a TV program on the screen in a manner similar to subtitles in a movie. Captions will appear at either the top or bottom of the screen during caption broadcasts as shown. Captioning is especially helpful for hearing impaired individuals.

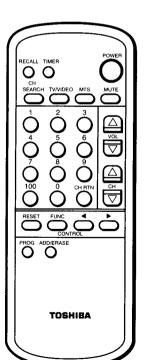


### TO DISPLAY CAPTIONS

- 1 Check your local TV listings for the time and channel number of captioned programs. Programs captioned are usually notated by its service marks such as "CC".
- 2 Press FUNCTION until "C. CAPT" is displayed on the screen in red.

Selection menu

TV/CABLE "C. CAPT" DEMONSTRATION



Note: See page 15 for detailed Menu function.

The CAPT 2 mode may be utilized for altern languages if they are being transmitted.

> CAPT 1 CAPT 2 OFF TEXT 1 TEXT 2 OFF

The TV will display captions automatically if the program you are watching has been captioned.

If you do not want the caption displayed, select "OFF".

Note: The following situations may not be acceptable to decode the closed-captioned signal with this TV set.

- The video tape which was dubbed
- · The weak signal reception
- The nonstandardized signal reception

### **TEXT**

Text is information that is displayed on the lower half of a TV screen. It is not related to the program on the TV screen. For example, it could be a listing of the closed-captioned programs, news, weather information or stock market reports.



### TO DISPLAY TEXT INFORMATION

1 Press FUNCTION until "C. CAPT" is displayed on the screen in red.

Selection menu

TV/CABLE C. CAPT DEMONSTRATION

2 Press CONTROL ➤ or ◀ until "TEXT 1" or "TEXT 2" is displayed on the screen in red.

CAPT 1 CAPT 2 OFF TEXT 1 TEXT 2 OFF

The TV displays TEXT information automatically if the program you are watching has text added.

If you do not want to display the TEXT information, select "OFF".

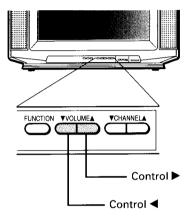
Note: If you select a Caption format channel and the "TEXT" mode, the TEXT (black) screen will always be displayed. However, if the TEXT character signal is not transmitted, the characters are not displayed.

This TV receiver provides display of television closed captioning in accordance with 15.119 of the FCC rules.

This TV receiver supports 5 (except Blue and Magenta) of 7 color attributes.

### ON-SCREEN DEMONSTRATION

When this function is activated, your TV will automatically display a variety of its onscreen menus and special features. This function is provided for the Toshiba dealer. You may not need to use this function.



1 Press the **FUNCTION** button until "DEMONSTRATION" is displayed on the screen in red.

Selection menu

TV/CABLE "DEMONSTRATION"

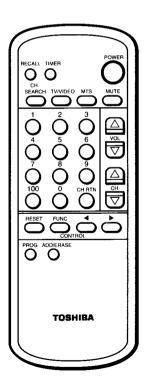
2 Press the CONTROL ◀ or ▶ button until "DEMO START" is displayed on the screen in red.

"DEMO START"
DEMO STOP



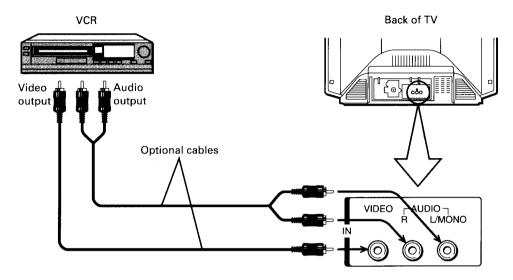
To stop the demonstration, select "DEMO STOP".

Note: The on-screen demonstration will continue even if the TV is turned off. To turn the onscreen demonstration off, follow the instructions listed above.



## CONNECTING VIDEO EQUIPMENT

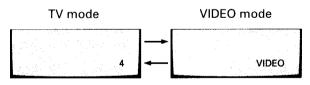
Connect the VIDEO/AUDIO INPUT jacks to the video/audio output jacks of a VCR, Video Disc Player (VDP), etc. for playback of video material. The material being played back on the video equipment can be viewed on the TV screen.



### **SELECTING VIDEO SOURCES**

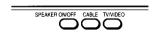
To operate your TV and video equipment properly, refer to the instructions furnished with the video equipment.

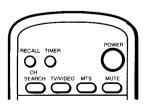
- 1 Turn the TV set and VCR ON.
- 2 Press TV/VIDEO to select "VIDEO" mode.



**3** Operate your VCR (or VDP) normally.

Note: If you connect a monaural VCR, connect the audio output of the VCR to the L/MONO jack on the TV set.





# **MAINTENANCE AND CARE**

**WARNING:** TV sets use High Voltages. Do not try to remove the cabinet back. Refer servicing to qualified service personnel.

- To clean the TV screen:
  - First remove the plug from the power outlet.
  - Use a clean cellulose sponge or chamois cloth dampened with a solution of mild detergent and warm water to clean TV screen and trim. Do not use too much water on the TV screen. Water spills into the cabinet may cause damage to the TV. Avoid excess water.
- 3. Remove any extra moisture with the same cloth or a dry one.
- To maintain the finish and appearance of the cabinet, polish it from time to time with a quality furniture polish.

# **SPECIFICATIONS**

TELEVISION SYSTEM: NTSC standard

CHANNEL COVERAGE: VHF; 2 through 13 UHF; 14 through 69

Cable TV; mid band (A-8 through A-1, A through I)

super band (J through W)

hyper band (AA through ZZ, AAA, BBB) ultra band (65 through 94, 100 through 125)

POWER SOURCE: 120 V, AC, 60 Hz

POWER CONSUMPTION: 60 W (average)

AUDIO POWER: 2 W + 2 W

VIDEO/AUDIO INPUTS: VIDEO: 1 V(p-p), 75 ohm, negative sync.

AUDIO: 150 mV(rms). (30% modulation 47k ohm)

DIMENSIONS: Width ...... 25-19/32 inches (650 mm)

Height ...... 18-45/64 inches (475 mm) Depth ...... 17-59/64 inches (455 mm)

WEIGHT: 46.5 lbs (21.1 kg)

SUPPLIED ACCESSORIES: Remote Control with 2 size "AAA" batteries

Design and specifications are subject to change without notice.

# **BEFORE CALLING SERVICE PERSONNEL**

Before calling service personnel, please check the following chart for a possible cause of the problem you are experiencing. A minor adjustment on your part may eliminate the problem and restore your TV reception.

| Symptoms   | Check these things  | Try these adjustments   |
|--|---|---|
| No picture, no sound   | <ul> <li>Be sure power cord is plugged in.</li> <li>May be station trouble.</li> <li>Check antenna connections.</li> <li>Check antenna for broken wires.</li> </ul>   | <ul><li>Press POWER button.</li><li>Try another channel.</li></ul>  |
| No UHF, VHF OK   | Check if CABLE button is properly set.  |   |
| No sound,<br>picture OK  | May be station trouble.     Be sure SPEAKER ON/OFF button is properly set.  | Try another channel. Adjust VOLUME control.   |
| Poor sound,<br>picture OK  | <ul> <li>May be station trouble.</li> <li>Check antenna connections.</li> <li>May be local interference from appliance.</li> </ul>  | <ul> <li>Try another channel.</li> <li>Adjust VOLUME control.</li> <li>Adjust TONE, or<br/>BALANCE control.</li> <li>Re-orient antenna.</li> </ul>                            |
| Poor picture,<br>sound OK     Snowy picture<br>Lines in picture     Distorted picture     Weak picture | <ul> <li>May be local interference from appliance.</li> <li>Check antenna connections.</li> <li>Check antenna for broken wires.</li> <li>May be station trouble.</li> </ul>   | <ul> <li>Try another channel.</li> <li>Adjust BRIGHTNESS control.</li> <li>Adjust CONTRAST control.</li> <li>Adjust SHARPNESS control.</li> <li>Re-orient antenna.</li> </ul> |
| <ul> <li>Multiple images<br/>(ghosts)</li> </ul>   | <ul><li>May be station trouble.</li><li>Check antenna connections.</li></ul>  | <ul><li>Try another channel.</li><li>Re-orient antenna.</li></ul>   |
| Poor color or<br>No color  | <ul> <li>May be station trouble.</li> <li>Check antenna connections.</li> <li>Check antenna for broken wires.</li> <li>May be local interference from appliance.</li> <li>Check if station is broadcasting in color.</li> </ul> | <ul> <li>Try another channel.</li> <li>Re-orient antenna.</li> <li>Adjust TINT control.</li> <li>Adjust COLOR control.</li> </ul>   |
| Black box<br>covers bottom<br>of screen  | Check if CLOSED CAPTION function is<br>in "OFF" mode.   |   |
| Weak and noisy<br>stereo program   | <ul> <li>Check antenna connections.</li> <li>Check antenna for broken wires.</li> </ul>   | Re-orient antenna.     Try pressing MTS button in "MONO" mode.  |
| No stereo or SAP<br>sound from a known<br>MTS broadcast  | Check if MTS button is properly set.  |   |
| Remote Control<br>does not work  | <ul><li>Be sure power cord is plugged in.</li><li>Check battery in Remote Control.</li></ul>  | Change batteries.   |

### LIMITED WARRANTY

Toshiba America Consumer Products, Inc. ("TACP") and Toshiba Hawaii Inc. ("THI") make the following limited warranties. These limited warranties extend to the original consumer purchaser or any person receiving this set as a gift from the original consumer purchaser and to no other purchaser or transferee.

#### Limited One (1) Year Warranty

TACP and THI warrant this product and its parts against defects in materials or workmanship for a period of one (1) year after the date of original retail purchase. During this period, TACP and THI will repair a defective product or part, without charge to you. You must deliver the entire set to an Authorized TACP/ THI Service Station. You pay for all transportation and insurance charges for the set to and from the Service Station.

### Limited Two (2) Year Warranty of Picture Tube

TACP and THI further warrant the picture tube in this product against defects in materials or workmanship for a period of two (2) years after the date of original retail purchase. During this period. TACP and THI will replace a defective tube, but you must pay labor charges. You must also deliver the entire set to an Authorized TACP/THI Service Station. You pay for all transportation and insurance charges for the product to and from the Service Station.

### **Owner's Manual and Registration Card**

You should read this owner's manual thoroughly before operating this product. You should also insure that your name and address are on file as owner of a TACP/THI product by completing and mailing the enclosed registration card within ten days after you, or the person who has given you this product as a gift, purchased this product. This is one way to enable TACP/THI to provide you with better customer service and improved products. Failure to return the card will not affect your rights under the warranty as long as you retain other proof of purchase such as a bill of sale.

#### Your Responsibility

The above warranties are subject to the following conditions: (1) You must retain your bill of sale or provide other proof of

- purchase. Completing and mailing in the enclosed registration card within ten days after the original retail purchase is one
- way of providing such other proof of purchase. All warranty servicing of this product must be made by an Authorized TACP/THI Service Station.
- These warranties are effective only if the product is purchased and operated in the U.S.A.
- Labor service charges for set installation, set up, adjustment of customer controls and installation or repair of antenna systems are not covered by this warranty. Reception problems caused by inadequate antenna systems are your responsibility.
- Warranties extend only to defects in materials or workmanship as limited above and do not extend to any product or parts which have been lost or discarded by you or to damage to products or parts caused by misuse, accident, improper installation, improper maintenance or use in violation of instructions furnished by us; or no units which have been altered or modified without authorization of TACP/THI or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.

#### Step-By-Step Procedures - How to Obtain Warranty Service

If after following all of the operating instructions in this manual and checking the section "BEFORE CALLING SERVICE PERSONNEL", you find that service is needed;

- Contact one of the TACP/THI Service Centers listed below for warranty service or call the TACP toll free number 800-631-3811 within thirty (30) days after you find a defective product or part to the nearest TOSHIBA Authorized Service Station or any authorized TOSHIBA dealer.
- Arrange for the delivery of the product to the Authorized TACP/THI Service Station, Products shipped to the Service Station must be insured and safely and securely packed, preferably in the original shipping carton, and a letter explaining the defect and also a copy of the bill of sale or other proof of purchase must be enclosed. All transportation and insurance charges must be prepaid by you.
- If you have any question about service, please contact one of the following TACP/THI Service Centers:

800-631-3811 SOUTHEAST HAWAII 1010 Johnson Drive, 5490 E. Francis St., 6115 Jimmy Carter 1421 Champion Drive 327 Kamakee Street, Suite 304, Carrollton, Honolulu, Hawaii 96814 Texas 75006

IN THE CONTINENTAL UNITED STATES

Should your unit require service, Call

Toll Free

NORTHEAST 82 Totowa Road, Wayne, New Jersey 07470

which vary from state to state.

**MIDWEST** Buffalo Grove, III 60089-6900

WEST Ontario,

California 91761

exclusion or limitation of incidental or consequential damages so the above limitation may not apply to you.

SOUTHWEST Blvd.,

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PRINTED IN USA (94-04)

